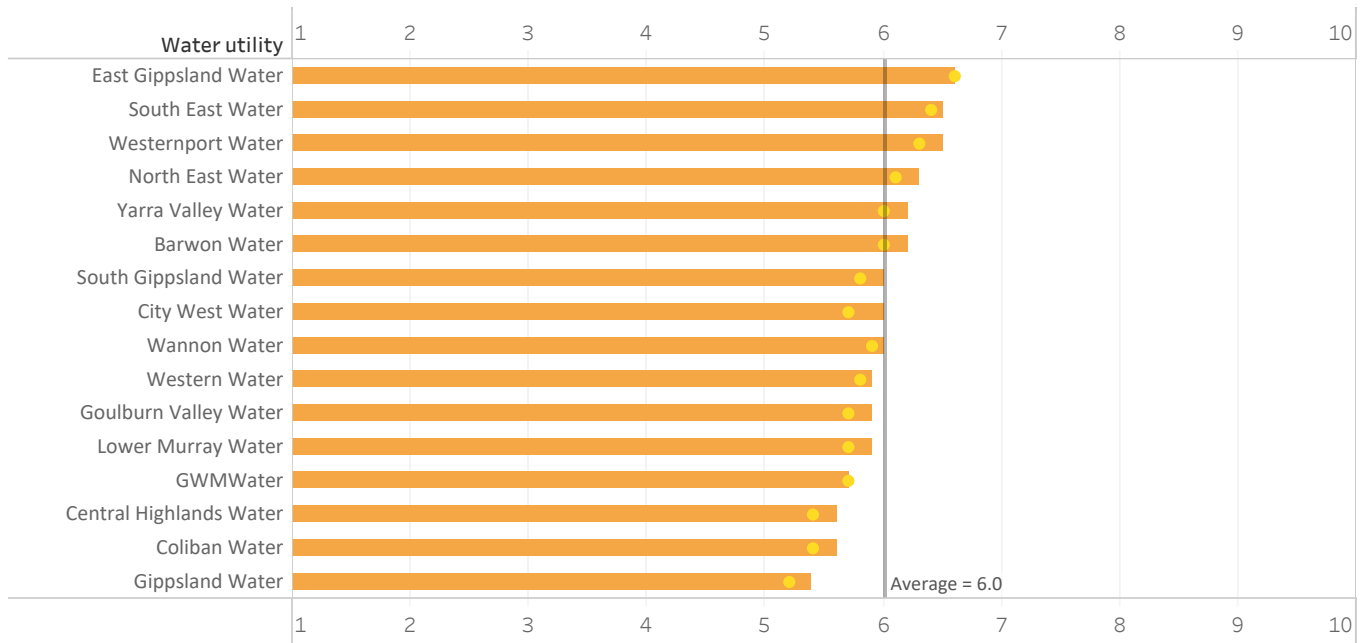


Customers rate their water business

May 2019 to March 2020

Value for money

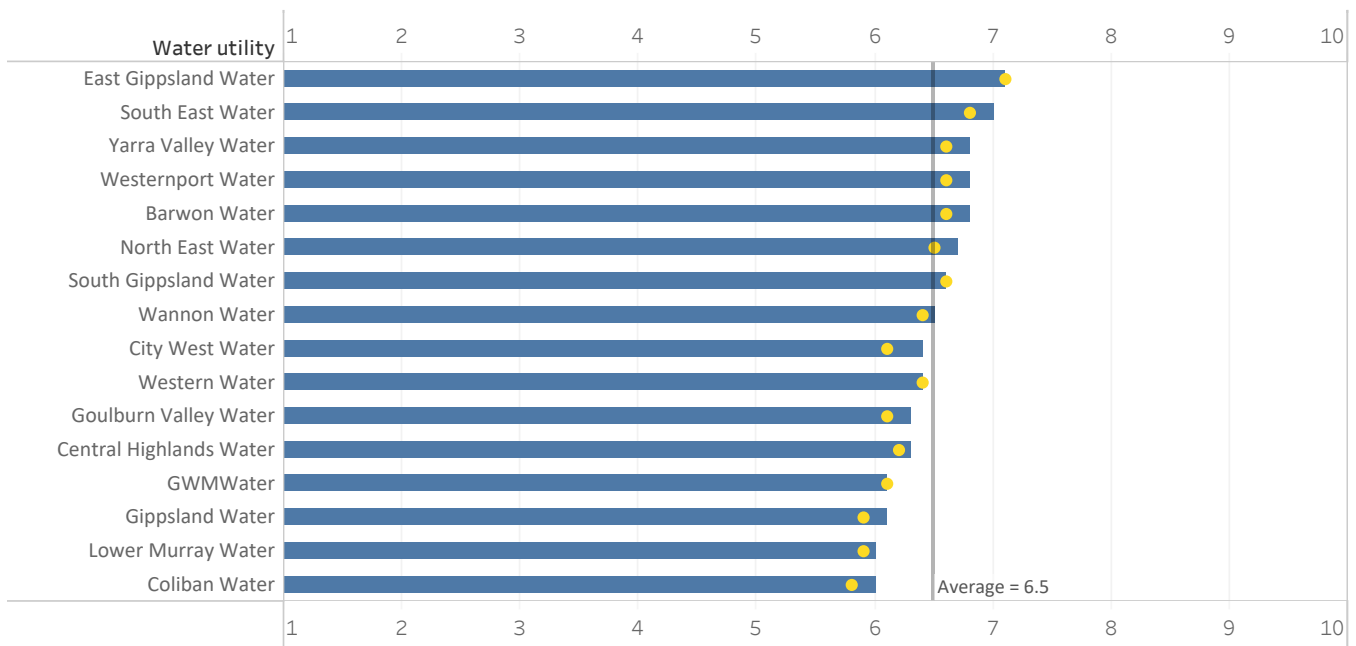
(score out of 10)



The yellow dots show January 2019 to November 2019 results. The bars show May 2019 to March 2020 results.

Reputation in the community

(score out of 10)

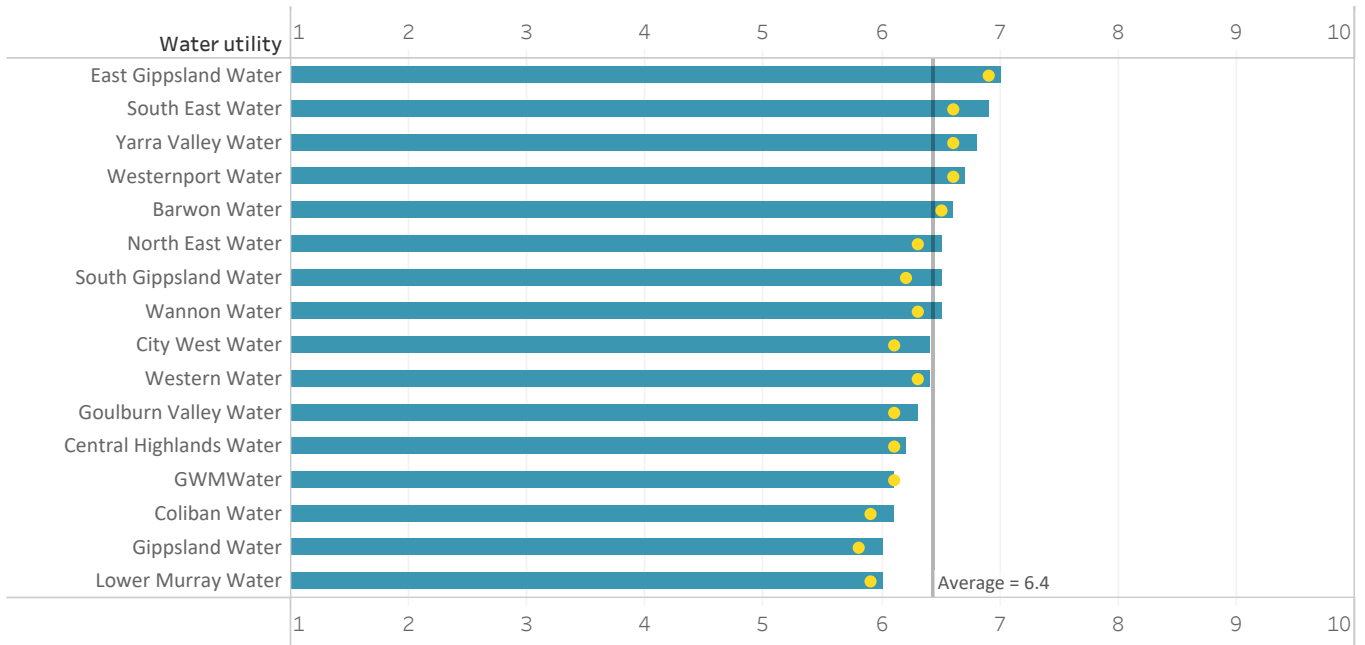


Customers rate their water business

May 2019 to March 2020

Level of trust

(score out of 10)



The yellow dots show January 2019 to November 2019 results. The bars show May 2019 to March 2020 results.

Overall satisfaction

(score out of 10)

