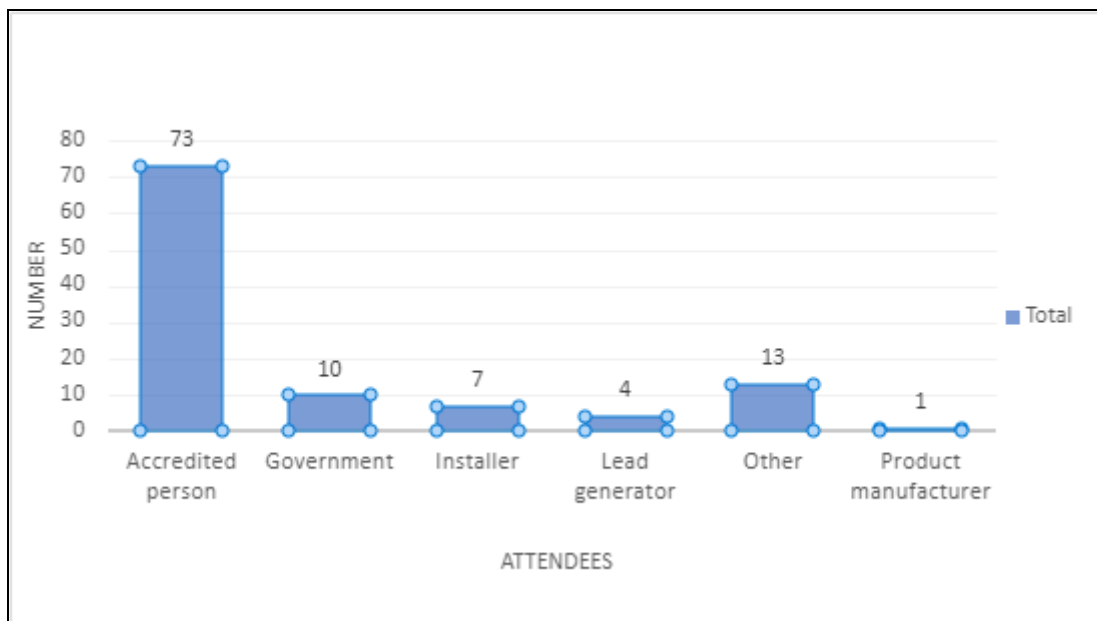


VEU code of conduct workshop – 14 July 2022

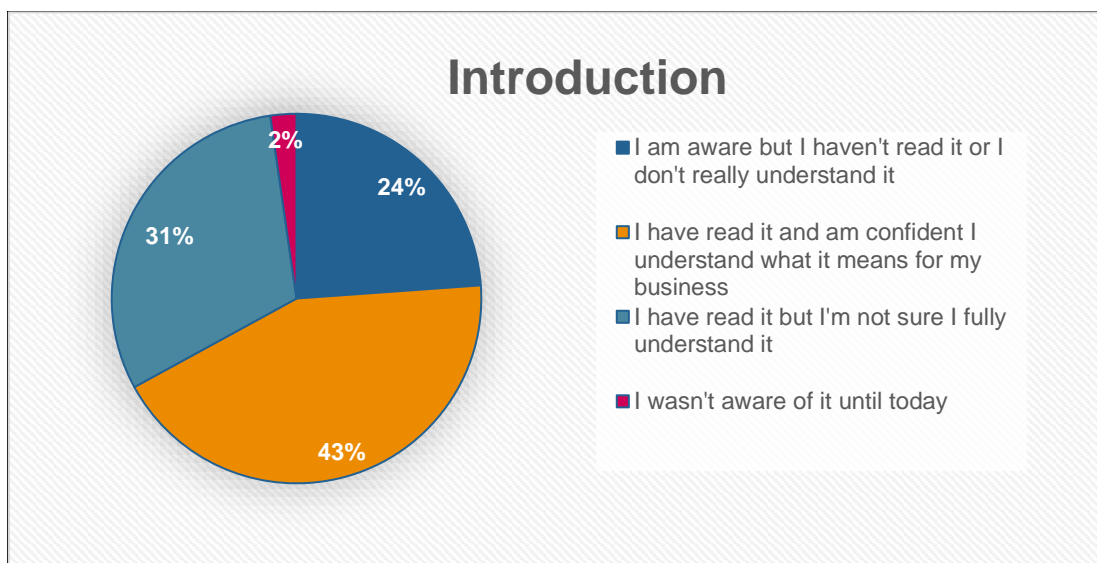
Poll responses and results

Total participants: 167

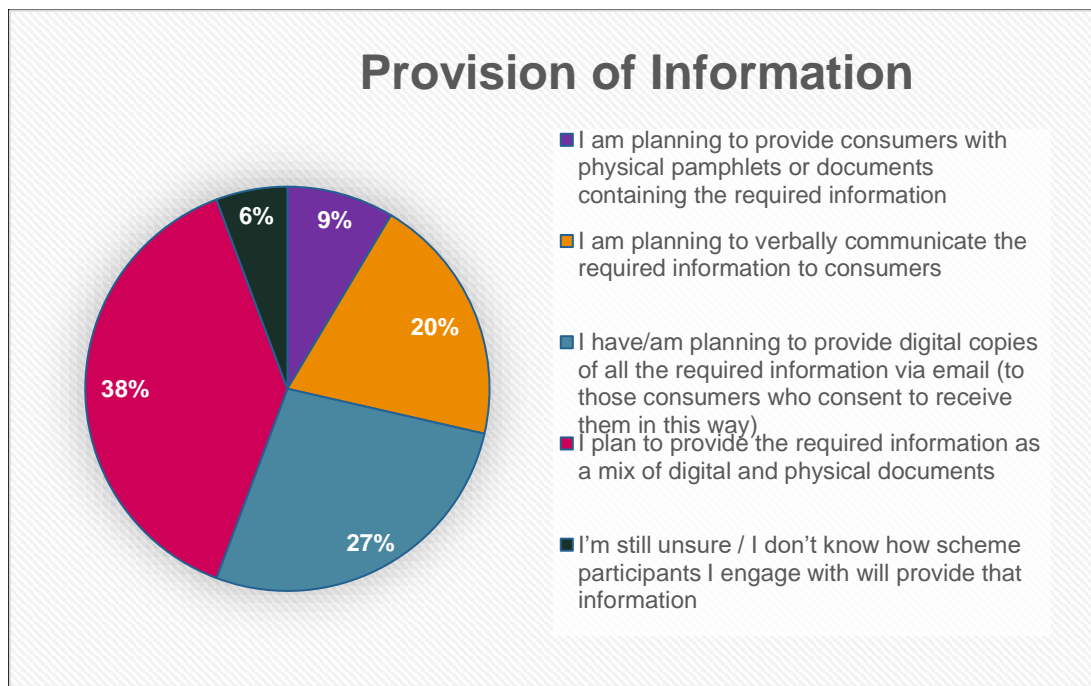
Poll Question: I am an...



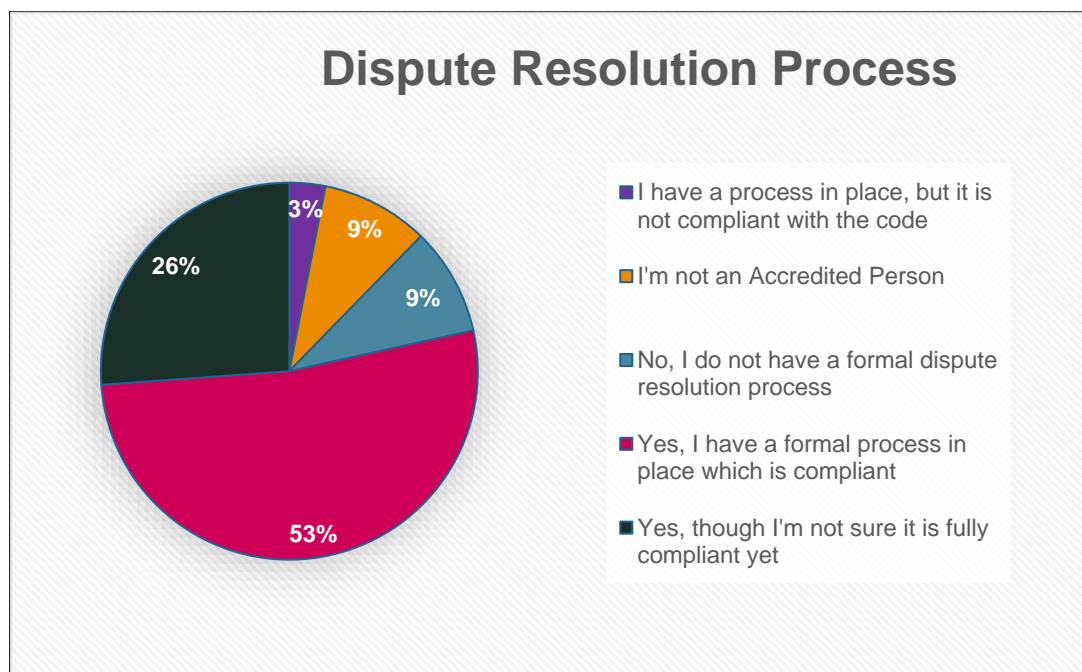
Poll Question: How would you rate your awareness and understanding of the code of conduct?



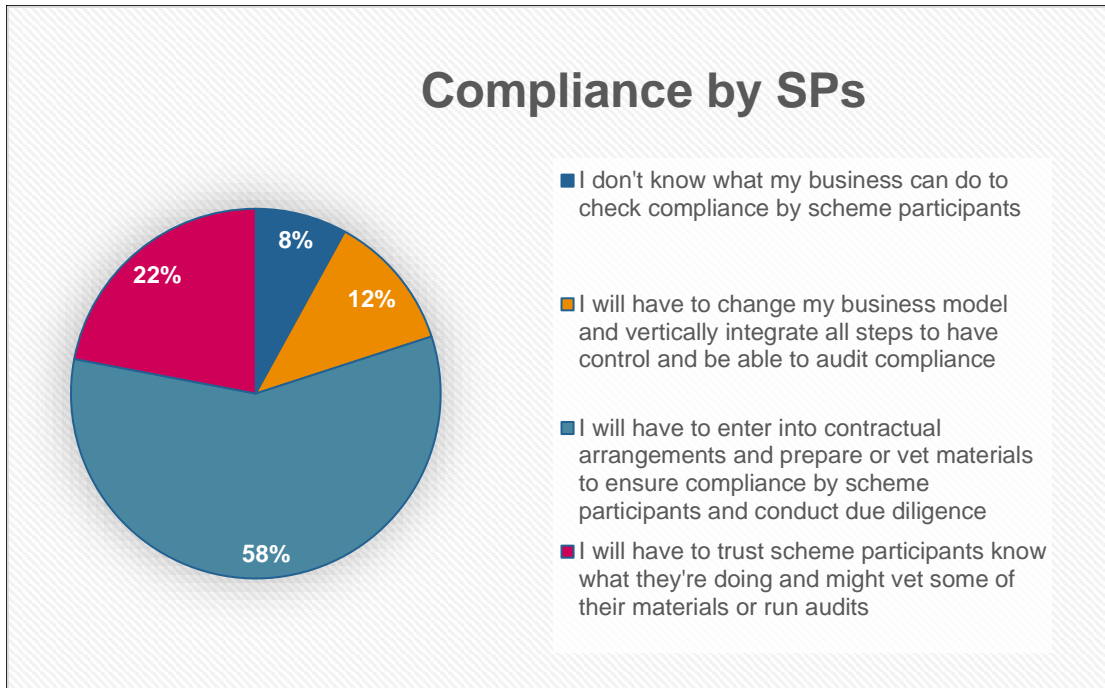
Poll Question: How do you, or how are you planning to, provide the required information to consumers (or to ensure those acting on your behalf comply)?



Poll Question: Do you currently have a formal dispute resolution process in place which is compliant with the code?



Poll Question: How confident are you in the actions you can take to ensure compliance by scheme participants?



Poll Question: How can we best engage with you to help you understand and action your obligations with the code?

