

Greenfield Connections

Performance & consultation report

Q1 2025



1. Actions

Actions from last meeting

#	Who	Description	Date due	Status
2.2	SR	Explore why questions are being received from ROs where plans have been approved. Engage with property group and others to determine drivers, seek opportunities [update] Approval for non-standard shaped kiosk reserves no longer require RO approval but must meet Technical Standards. Powercor expect kiosk sizes to be in line within minimum dimensions and in accordance with the technical standards. In extenuating circumstances, by exception, Powercor may consider a non-standard reserve and deviation from the technical standards.	May 2025	Closed
2.3	AS	Share feedback about 7.5 kVa with Network team and respond back to committee [update 1] For medium density residential developments in UE, the following approach is proposed. - Initial ADMD of 5.0 kVA per property (63 customers per 315kVA kiosk) - Ultimate ADMD of 7.0 kVA per property (71 customers per 500kVA kiosk) The URD Guideline is in the final phase of the review and will be issued for management review soon. [update 2] Still pending internal approval, UE network planning has not provided a timeframe yet but have advised for all new projects to start using the 7.0kVA ADMD.	May 2025	Open
4.1	PG	Explore extending Contractor Rating Program to public lighting and traffic signal contractors [update] public light and traffic signal contractors are included in Contractor Rating Program. [update 2] Powercor has communicated with various councils about the relevance of the Contractor Rating Program when choosing their delivery partners. We are also exploring ways to tighten up project management and delivery of traffic intersection and complex public lighting projects	May 2025	Closed

2. Performance

Quarter 1 2025

Q1 2025 Performance | CitiPower/Powercor

Summary

- It has been a steady start to 2025 with performance metrics favourable to target for all measures except for tie in.
- All 8 metrics reported improvements in Q1 2025 compared to Q4 2024.
- Powercor's strategic project to improve tie-in timeframes is well under way with a progress update to be provided at the Q2 meeting later in the year.

Q1 2025 Performance | CitiPower/Powercor

Process step	Measure	Target	Full year 2024	Q4 2024	Q1 2025	Trend
Masterplan review ¹	% reviewed within timeframe	80% / 10 days	Average 6 days 88% within 10 days (362 completed)	Average 8 days 84% within 10 days (96 completed)	Average 6 days 87% within 10 days (122 completed)	↗
Design review ¹	Average business days	16 days	Average 10.3 days (716 completed)	Average 10.1 days (174 completed)	Average 9.2 days (191 completed)	↗
'As built' plan review	% reviewed within timeframe	70% / 5 days	67% within 5 days (1281 completed)	62% within 5 days (334 completed)	77% within 5 days (192 completed)	↗
	Average business days	8 days	Average 4.4 days	Average 4.6 days	Average 4 days	↗
Final audit ¹	% completed within timeframe	70% / 6 days ²	91% within 6 days	93% within 6 days	95% within 6 days	↗
Certificate of practical completion	% issued within timeframe	90% / 5 days	90% within 5 days (528 completed)	99% within 5 days (146 completed)	99% within 5 days (102 completed)	↗
Time to 'tie in'	Average business days to tie in	20 days	46.8 days	51.8 days	49.8 days	↗
	% tied in within timeframe	>95% agreed date	90%	87%	95%	↗

1. Measures form part of ministerial order reported twice yearly
2. Ministerial order requires of 70% within 8 business days, internal target is 70% within 6 days

Q1 2025 Performance | United Energy

Summary

- Performance across all areas in UE are at 100% with, no URD projects received YTD in 2025, all metrics are currently meeting target.

Q1 2025 Performance | United Energy

Process step	Measure	Target	Full year 2024	Q4 2024	Q1 2025 ²	Status
Offer issued	% completed within time frame	20 days	100% (6 URD offers in 2024 – issued in 12 days)	Not applicable ²	Not applicable	●
Masterplan review ¹	% completed within time frame	10 days	Not applicable	Not applicable ²	Not applicable	●
Design review ¹	% completed within time frame	20 days	100% (5 URD design reviews in 2024 – issued in 15 days)	100% (1 URD design reviews in Q4 2024 – reviewed at average 15 days)	Not applicable	●
Authority to construct	% completed within time frame	10 days	100% (7 ACC issued in Q4 2024 – reviewed at average 3 days)	100% (2 ACC issued in Q4 2024 at average 4 days)	Not applicable	●
Authority to commission ¹	% completed within time frame	10 days	100% (6 ACCC issued in Q4 2024 – reviewed at average 3 days)	100% (2 ACCC issued in Q4 2024 at average 4 days)	Not applicable	●

1. Measures form part of ministerial order reported twice yearly

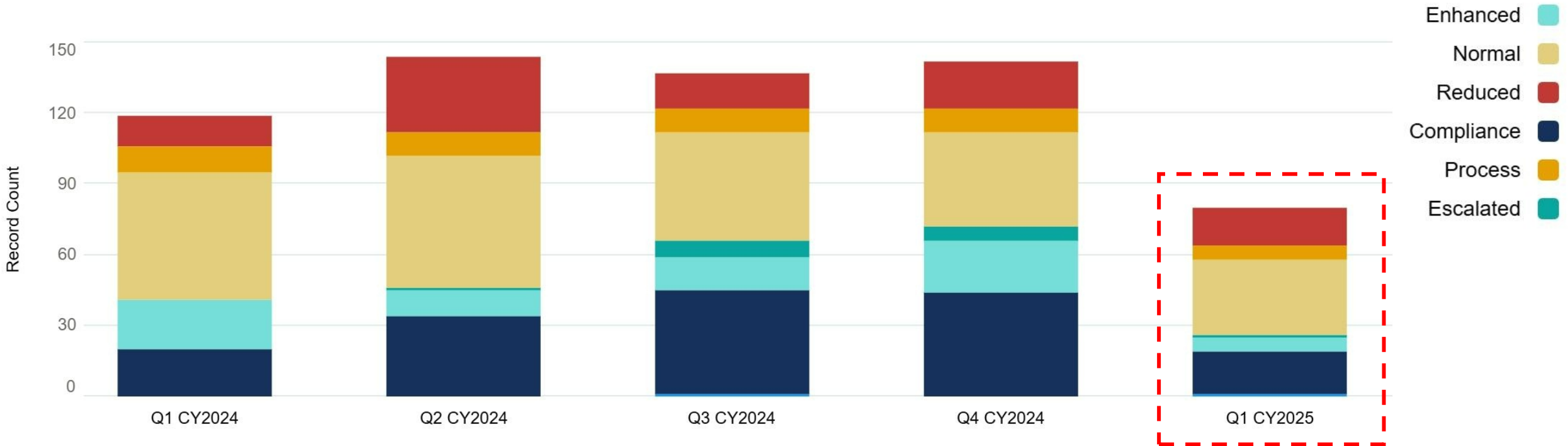
2. Zero applications received

2a. VPN audit breakdown by type

Sam Reidy

VPN Audit breakdown | Volumes full year 2024 & Q1 2025

Sam



- Audit volumes are down significantly compared to the same period in 2024.
- The number of desktop and non-invasive (no excavation) audits has also increased for the same period compared to 2024, signified by more red (reduced) and less light blue (enhanced).

Other business | Next meeting

1. [Next meeting]
 - Q2 2025 meeting to be scheduled 26 August 2025 (teams)

Appendix

Meeting minutes | Q4 2024 (August 2024)

Minutes from Q4 2024 meeting

Agenda item	Consensus/summary
1	AS confirmed URD guideline still awaiting internal approval
3	MP asked if copper theft is relevant to tie in review scope? JPC: Yes
3	JF queried 'as built' turnaround not meeting target. SR: acknowledged it is being looked at
3	AG can we share common themes from audit non-conformances? SR: Yes, also communicated at design forums
3	JF Asked a question regarding ratings of design and PM2? PG: explained methodology
3	SW informed PM doesn't always have a say on design partner. PG: encouraged PM2 to use ratings to persuade developers to choose good partners
3	AG confirmed happy to be involved in tie in review. Pointed to PL and traffic signal issues. Encouraged Powercor to consider for rating program [action recorded]
6	Next report via circular in May 2025 (Q1 2025 report) Next meeting to be scheduled for ~August 2025 (Q2 2025 report)

Greenfield Connections

Performance & consultation report

Q2 2025



1. Actions

Actions from last meeting

#	Who	Description	Date due	Status
2.2	SR	Explore why questions are being received from ROs where plans have been approved. Engage with property group and others to determine drivers, seek opportunities. [update] Approval for non-standard shaped kiosk reserves no longer require RO approval but must meet Technical Standards. Alternative arrangements will be considered in exceptional circumstances.	May 2025	Closed
2.3	AS	Share feedback about 7.0 kVa with Network team and respond back to committee ADMD of 7.0 kVA per property (71 customers per 500kVA kiosk). [update] Network forecasts assume electrification, most households installing 32A (7kW) EV chargers for multiple vehicles, and primarily nighttime charging.	May 2025	Closed
4.1	PG	Explore extending Contractor Rating Program (CRP) to public lighting and traffic signal contractors [update] The CRP does apply to public lighting and traffic signal contractors. Powercor have also been communicating the importance of the CRP to councils and other relevant authorities	May 2025	Closed

2. Performance

Quarter 2 2025

Q2 2025 Performance | CitiPower/Powercor

Summary

- It has been a steady start to 2025 with all performance metrics above target for H1 except average days to tie in.
- Masterplan review was slightly negative to target in Q2, 77% within 10 days (target 80%), but the average time to complete remained positive to target at 6 days.
- As built review also fell just short of target in Q2, 68% in 5 days (target 70%) but the average time to complete remained positive to target at 6 days.
- Average days to tie in remained steady at 49 days and 95% of tie ins have been completed by the agreed date.
- Powercor's strategic project to improve tie-in timeframes is well under way with a progress update to be provided at the Q4 meeting in early 2026.

2025 Performance | CitiPower/Powercor

Process step	Measure	Full year 2024	Q1 2025	Q2 2025	H1 2025	Status 2025
Masterplan reviewed	80% in 10 days	Average 6 days 88% within 10 days (362 completed)	Average 6 days 87% within 10 days (122 completed)	Average 6 days 77% within 10 days (84 completed)	85%	●
Design reviewed	Average: 15 days	Average 10.3 days (716 completed)	Average 9 days (191 completed)	Average 8 days (215 completed)	9	●
As built plan reviewed	70% in 5 days	67% within 5 days (1281 completed)	77% within 5 days (192 completed)	68% within 5 days (277 completed)	71%	●
	Average: 8 days	Average 4.4 days	Average 4 days	Average 4 days	4 days	●
Audit complete	70% in 6 days	91% within 6 days	95% within 6 days	78% within 6 days	86%	●
Certificate of practical completion	95% in 5 days	90% within 5 days (528 completed)	99% within 5 days (102 completed)	98% within 5 days (83 completed)	98%	●
Time to tie in	Average: 20 days	47 days	49 days	49 days	49	●
	>95% by agreed date	90%	95%	96%	95%	●

2025 Performance | United Energy

Summary

- Performance across all areas in UE are at 100% with, 3 URD projects received YTD in 2025, all metrics are currently meeting or exceeding target.

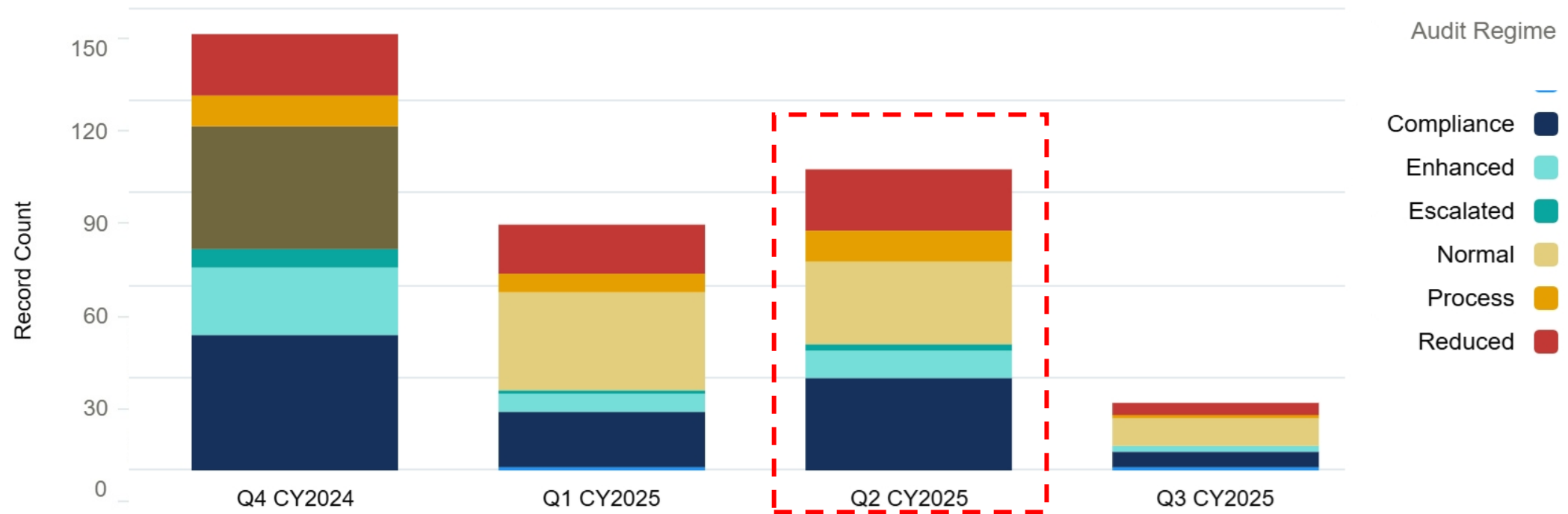
2025 Performance | United Energy

Process step	Measure	Target	Full year 2024	Q4 2024	Q1 2025 ²	Q2 2025	Status 2025
Offer issued	% completed within time frame	20 days	100% (6 URD offers in 2024 – issued in 12 days)	Zero applications	Zero applications	100% (3 URD design reviews in Q2 2025 – issued in 13 days)	
Masterplan review	% completed within time frame	10 days	Not applicable	Zero applications	Zero applications	Not applicable	
Design review	% completed within time frame	20 days	100% (5 URD design reviews in 2024 – issued in 15 days)	100% (1 URD design reviews in Q4 2024 – reviewed at average 15 days)	Zero applications	Not applicable	
Authority to construct	% completed within time frame	10 days	100% (7 ACC issued in Q4 2024 – reviewed at average 3 days)	100% (2 ACC issued in Q4 2024 at average 4 days)	Zero applications	100% (3 ACC issued in Q2 2025 at average 1 days)	
Authority to commission	% completed within time frame	10 days	100% (6 ACCC issued in Q4 2024 – reviewed at average 3 days)	100% (2 ACCC issued in Q4 2024 at average 4 days)	Zero applications	100% (1 ACC issued in Q2 2025 at average 1 days)	

2a. VPN audit breakdown by type

Sam Reidy

VPN Audit breakdown | Volumes Q4 2024 & 2025 YTD



- YTD audit volumes have trended down compared to 2024.
- The number of desktop and non-invasive (no excavation) audits has also increased compared to 2024, signified by greater 'red' (reduced) and less light blue (enhanced).

3. In progress initiatives

Faster tie-in

Faster tie-in | Benefits



Improved regulatory compliance



Reduce copper theft

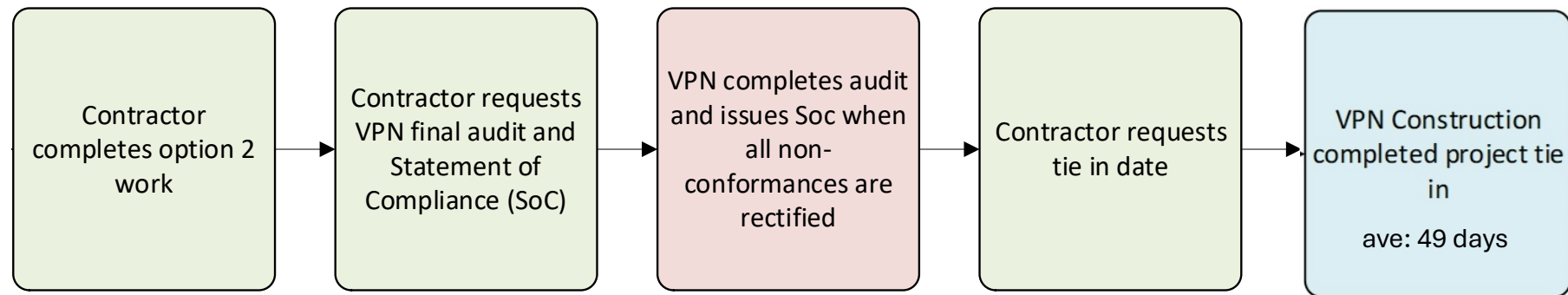


Reduced Public safety risk

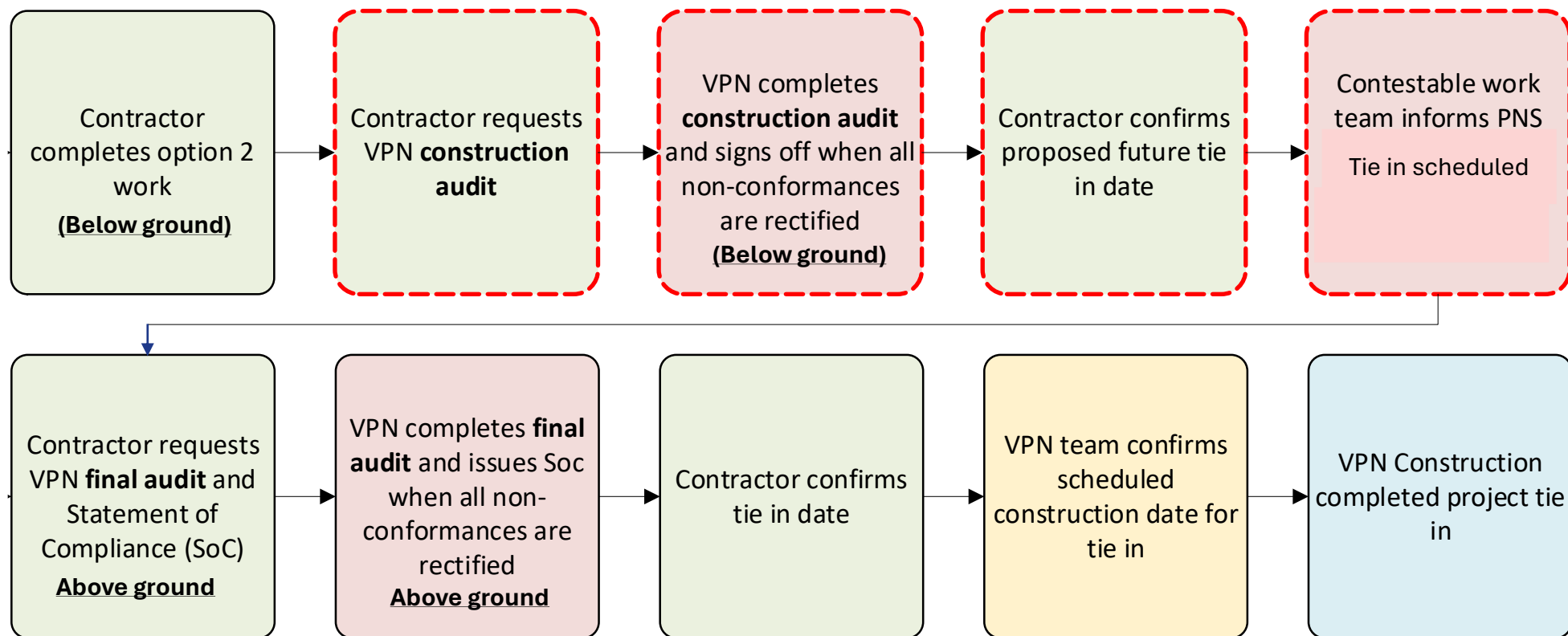


Enhance industry confidence / reputation

Contestable Work tie-ins | Current process



Contestable Work tie-ins | Future process



Other business | Next meeting

1. [Next meeting/report]
 - a. Q3 2025 report to be shared via circular
 - b. Q4 2025 meeting to be scheduled ~February 2026 (teams)

Appendix

Meeting minutes | Q4 2024 (February 2025)

Minutes from Q4 2024 meeting

Agenda item	Consensus/summary
1	AS confirmed URD guideline still awaiting internal approval
3	MP asked if copper theft is relevant to tie in review scope? JPC: Yes
3	JF queried 'as built' turnaround not meeting target. SR: acknowledged it is being looked at
3	AG can we share common themes from audit non-conformances? SR: Yes, also communicated at design forums
3	JF Asked a question regarding ratings of design and PM2? PG: explained methodology
3	SW informed PM doesn't always have a say on design partner. PG: encouraged PM2 to use ratings to persuade developers to choose good partners
3	AG confirmed happy to be involved in tie in review. Pointed to PL and traffic signal issues. Encouraged Powercor to consider for rating program [action recorded]
6	Next report via circular in May 2025 (Q1 2025 report) Next meeting to be scheduled for ~August 2025 (Q2 2025 report)