

# Victorian Default Offer 2023-24

## Submission received via Engage Victoria on our consultation paper on Victorian Default Offer 2023-24

Date submitted: 24 December 2022

Submission prepared by: Candice Miles

What are your views about our proposed approach to setting the 2023–24 Victorian Default Offer?

Save money

Do you think that the costs associated with the Australian Energy Market Operator's June 2022 interventions in the wholesale market should be reflected in the Victorian Default Offer? Why/Why not?

Yes

Yes

What are your views on using a variation mechanism for market intervention costs?

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Do you think we should make changes to our retail cost benchmarks? Why/Why not?

Yes

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Do you think we should make changes to our customer acquisition and retention cost benchmark? Why/Why not?

Yes

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Do you think we should publish consultation papers in addition to our draft decision papers in future Victorian Default Offer reviews? Why/Why not?

Yes

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**Are there any other matters the commission should look into?**

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