

Taxi non-cash payment surcharge review 2019

Submission received through Engage Victoria

Date submitted: 11 December 2018

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From 11 December 2018, we began accepting submissions on our 2019 taxi non-cash payment surcharge review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the opportunity to send us a response to a set of questions we provided.

- 1. Is the current 5 per cent non-cash payment surcharge for taxis too low, too high or at the right level?**

Too high.

- 2. What major differences exist between payment processing in the taxi industry and other industries?**

Nothing!! They should only be able to cover their costs. Getting slugged an extra 5% just for using plastic is blatant daylight robbery in my book!

- 3. What are your views on our methodology and approach for assessing the maximum surcharge?**

Excellent.

- 4. Should there be a single maximum non-cash payment surcharge or a separate maximum for each type of payment method accepted in taxis?**

No! If taxi drivers don't want to take plastic because the fare is too low, then the fare can be free of charge. The paying public should not be forced to pay more just because they take a short trip.

5. What other matters should we consider in setting the maximum non-cash payment surcharge for taxis?

It should be as easy as recovering costs and not making a profit from passengers who choose to use plastic instead of cash.

6. Upload submission

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