

## Taxi non-cash payment surcharge review 2019

### Submission received through Engage Victoria

Date submitted: 11 December 2018

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From 11 December 2018, we began accepting submissions on our 2019 taxi non-cash payment surcharge review via Engage Victoria ([www.engage.vic.gov.au](http://www.engage.vic.gov.au)). On this website, people were given the opportunity to send us a response to a set of questions we provided.

**1. Is the current 5 per cent non-cash payment surcharge for taxis too low, too high or at the right level?**

I do not believe there should be a surcharge on using a credit card to pay for a taxi.

**2. What major differences exist between payment processing in the taxi industry and other industries?**

Uber automatically charge \$1 no matter what the fare is.

Other sectors no longer charge a surcharge for the use of a credit card.

Aldi do a mix of charges. If using eftpost card, no surcharge. If using a credit card there is a surcharge.

**3. What are your views on our methodology and approach for assessing the maximum surcharge?**

The surcharge should be included into the taxi fare, not charged separately.

**4. Should there be a single maximum non-cash payment surcharge or a separate maximum for each type of payment method accepted in taxis?**

No.

**5. What other matters should we consider in setting the maximum non-cash payment surcharge for taxis?**

Review other industries, the fact that times have changed and people use credit cards for everything these days. It is rare to find someone that has more than \$20 cash in their possession at any particular time.

**6. Upload submission**

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