

Taxi non-cash payment surcharge review 2019

Submission received through Engage Victoria

Date submitted: 24 December 2018

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From 11 December 2018, we began accepting submissions on our 2019 taxi non-cash payment surcharge review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the opportunity to send us a response to a set of questions we provided.

1. **Is the current 5 per cent non-cash payment surcharge for taxis too low, too high or at the right level?**

Too high.

2. **What major differences exist between payment processing in the taxi industry and other industries?**

3. **What are your views on our methodology and approach for assessing the maximum surcharge?**

Taxi Industry and other Rideshare /Uber Type people and full day Car Hire people should be under one law which allows a standard 1.5% Surcharge for their Final Reading. Their Kms including those in rideshare should be Google based.

4. **Should there be a single maximum non-cash payment surcharge or a separate maximum for each type of payment method accepted in taxis?**

Yes.

5. **What other matters should we consider in setting the maximum non-cash payment surcharge for taxis?**

There should be no bar on non-cash payments including use of the money paid into the PTV system cards and Parking Lots cards. Everything which is Public Transportation should be Via Credit Cards, Debit Cards, Pre-paid Cards, PTV Cards, Taxi Cabcharge Cards. All usable anywhere and interchangeable. This will be a futuristic view when more hire cars come in as Electric Vehicles or GM, Nissan Lease Vehicles. Based on Electric Cars, Money charged for each ride should be probably different for a Fossil Fuelled car and an Electric car and also different based on the mode of transport such as Trains/Trams/Buses or Luxury (Hummer etc) Transport or Mid Size car general Transport, but all same within that segment of Transport.

6. Upload submission

No file specified.