# Annex B – Comparison table: proposed Gas Distribution Code of Practice vs Gas Distribution System Code of Practice (version 16)

Table 1 summarises changes between the proposed Gas Distribution Code of Practice and the Gas Distribution System Code of Practice (version 16). It complements the discussion and explanation of changes in our draft decision to help stakeholders understand in more detail the changes proposed in the new code. (Note that minor typographical changes may not be reflected in this table)

Table 1. Comparison table: proposed Gas Distribution Code of Practice vs Gas Distribution System Code of Practice (version 16)

| Proposed GDCOP provisions | Title | Current GDSCOP (v16) provisions | Description of changes |
| --- | --- | --- | --- |
| **1** | **Introduction** |  |  |
| N/A |  | 1.1 | The former clause 1.1 “To whom does the Gas Distribution System Code of Practice apply?” has been deleted as the new code will apply to the persons identified in its provisions. |
| 1.1 | Purpose of the Gas Distribution Code of Practice | 1.2 | Redrafted to reflect changes to the structure and content of the new code. |
| 1.2 | Commencement and operation | 1.3 | Updated to reflect the remaking of the code and its new commencement date. |
|  |  | 1.4 | Deleted (not used in the old code). |
|  |  | 1.5 | The former clause 1.5 “What do italicized words mean?” has been deleted. The Glossary has changed with new or improved definitions and has moved to clause 2.1 of the new code. |
| 1.3 | Civil penalty requirements | 1.6 | Amended to refer to the clauses specified in Schedule 1 as civil penalty requirements. |
| 1.4 | Exemption from compliance with this Code of Practice |  | This is a new clause that clarifies the conditions for applying for an exemption from the code. It is the same as clause 1.4 of the Electricity Distribution Code of Practice. |
| **2** | **Interpretation** | **13** |  |
| 2.1 | Glossary | 13.1 | This clause sets out definitions of important terms used in the code and has been moved to clause 2.1. As summarised below, definitions have been added, amended, and deleted. The list below does not include changes where only references to clause numbers were updated.  **Additions:**   * *abolishment* (added to differentiate from disconnections and to align with the definitions in applicable access arrangements) * *Act* (simplified reference to the *Gas Industry Act 2001*) * *best endeavours* (added to support interpretation of clauses where this expression is used) * *biomethane* (added to support the interpretation of changes to the type of gas supplied) * *Class A supply point* (added to support the interpretation of unaccounted for gas benchmarks) * *Class B supply point* (added to support the interpretation of unaccounted for gas benchmarks) * *complaint* (added to support the interpretation of complaint handling obligations) * *connection alteration* (added to support the interpretation of connection obligations) * *connection charge* (added to support the interpretation of connection obligations) * *connection service* (added to support the interpretation of connection obligations) * *dedicated facilities* (added to support the interpretation of connection charges) * *deemed distribution contract* (added to support the interpretation of new clause 3.5 deemed distribution contract requirements) * *disconnection* (added to differentiate disconnections and abolishments) * *distribution connected facility* (added to align the code with the AEMC’s distribution connected facilities rule change) * *distribution delivery point* (added to align the code with the AEMC’s distribution connected facilities rule change) * *energy ombudsman* (added to support the interpretation of dispute resolution obligations) * *gas blend* (added to support the interpretation of changes to the type of gas supplied) * *natural gas* (added to support the interpretation of changes to the type of gas supplied) * *National Gas Rules* (added to clarify references to the National Gas Rules) * *NGL* (added to simplify references to the National Gas Law) * *planned interruption* (replaced *distributor planned interruption*) * *primary gas* (added to support the interpretation of changes to the type of gas supplied) * *receipt point* (added to account for distribution connected facilities) * *reconnection* (added to support the interpretation of reconnection obligations and to align with access arrangements) * *responsible person* (added to support the interpretation of clause 3.1 obligations related to metering) * *retail billing period* (added to support the interpretation of clause 3.2 GSL obligations) * *Schedule 2 Guidance* (added to support the application of connection charges until the commencement of the new proposed rules) * *shared distribution system* (added to support the interpretation of connection charges) * *synthetic methane* (added to support the interpretation of changes to the type of gas supplied) * *tariff V customer* (added to support the interpretation of clause 3.2 GSL obligations) * *transition date* (added to support the interpretation of changes to the type of gas supplied) * *type of gas* (added to support the interpretation of changes to the type of gas supplied)   **Amendments:**   * *access arrangement* (updated to reflect the AER’s role in approving access arrangements) * *access code* (no longer relevant) * *augmentation* (updated to remove overlap with the definition of expansion) * *business day* (updated to clarify definition) * *customer* (updated to make the definition clearer) * *distribution licence* (updated to clarify definition) * *distribution service* (updated to account for distribution connected facilities) * *distributor planned interruption* (changed to *planned interruption*) * *emergency* (updated definition to refer to the definition in the *Emergency Management Act 2013*) * *force majeure* (amended to remove a redundant and outdated reference to the Market Rules) * *gas* (changed from ‘natural gas’ as defined in the Gas Industry Act to ‘gas’ as defined in the Gas Industry Act. This will automatically align the code with any changes to the Order in Council under section 8 of the Gas Industry Act to recognise other gases as gas for the purposes of that Act) * *Gas Industry Act* (now defined as *Act*) * *market participant* (updated to refer to the National Gas Rules) * *pipeline* (updated as the current definition refers to outdated legislation) * *reconciliation amount* (amended to refer to AEMO’s Wholesale Market Distribution UAFG Procedures) * *small customer* (amended to align with the definition of ‘domestic or small business customer’ in the Gas Industry Act) * *unaccounted for gas* (amended to account for distribution connected facilities)   **Deletions:**   * *acceptance testing* (no longer used in the code) * *AS/NZS 4944* (no longer used in the code) * *Australian Standards* (redundant given the removal of former Schedule 3) * *basic meter* (no longer used in the code) * *basic metering data* (no longer used in the code) * *basic metering installation* (no longer used in the code) * *confirmation reminder notice* (definition was redundant) * *covered pipeline* (no longer used in the code) * *distribution supply point* (replaced with *distribution delivery point* to align with the NGR) * *distributor planned interruption* (replaced with *planned interruption*) * *dispute* (redundant) * *expansion* (removed as it is included in the definition of augmentation) * *extensions/expansions policy* (redundant) * *gas full commencement date* (redundant) * *HHV* (no longer used in the code) * *installation database* (no longer used in the code) * *interval meter* (no longer used in the code) * *interval metering installation* (no longer used in the code) * *large customer* (redundant) * *market rules* (outdated) * *meter family* (no longer used) * *NATA* (no longer used) * *pipeline equipment* (redundant) * *regulatory instrument* (removed as unnecessary and replaced with regulatory requirements) * *retail rules* (no longer used) * *standard cubic metre (scm) of gas* (no longer used) * *standard metering installation* (no longer used) * *TLPG* (no longer used) * *type testing* (no longer used) |
| 2.2 | Customer requests and agreements | N/A | This is a new clause that clarifies that a reference in the code to a request made by a customer includes a request or an agreement by an authorised agent or representative of the customer. It is the same as clause 2.2 of the Electricity Distribution Code of Practice. |
| 2.3 | Receipt of communications and notices | N/A | This is a new clause on receipt of communications and notices. It is the same as clause 2.3 of the Electricity Distribution Code of Practice. |
| **3** | **Operation of Distribution system** | **2** |  |
| 3.1 | Distributor obligations | 2.1 |  |
| 3.1.1(a)-(f) |  | 2.1(a) – (f) | The obligations in old clause 2.1(a) to (f) have been maintained with minor amendments.  Old clause 2.1(b) has been amended to include a reference to ‘fringe point’ so that it aligns with the table in the old Part A of Schedule 1 (now Part 1 of Schedule 2). Old clause 2.1(c) has been amended to refer to any applicable access arrangement and to account for the fact that the negotiate-arbitrate framework in the National Gas Rules applies to non-scheme distribution networks.  New clause 3.1.1(d) removes the references to the metering provisions which have been removed from the code given that they are regulated by Part 19 of the National Gas Rules. It also incorporates former clauses 6.5(a)(i) and (iii), which have no equivalent in Part 19 of the National Gas Rules. |
| 3.1.2 |  | N/A | This new clause requires a distributor operating a non-DTS distribution system to ensure that each metering installation for which it is the responsible person complies with the metering requirements in Part 19 of the National Gas Rules. This is intended to capture those distribution systems that would not fall under the updated definition of “declared distribution networks” in Part 19 of the National Gas Rules that will take effect on 1 May 2024. |
| 3.2 | Guaranteed Service Levels | 2.2 |  |
| 3.2.1 |  | 2.2(a) | Retained. A definition of *tariff V customers* was added to the glossary to support the interpretation of this clause. |
| 3.2.2 |  | 2.2(b) | Amended to clarify the timeframes for when a distributor must determine whether it must make a Guaranteed Service Level payment and for when such payment must be made. These timeframes are now aligned with clause 14.8.3 of the Electricity Distribution Code of Practice, meaning distributors must determine whether they must make a GSL payment at the end of each quarter and such payments must be made as soon as practicable and in any event within two retail billing periods. The retail billing period is defined as two calendar months or another period agreed between a distributor and a retailer.  A note was added to refer the reader to new Part 4 of Schedule 2, where the GSL payment amounts are set out. |
| 3.3 | Maintenance | 2.3 | Retained with a minor amendment to replace ‘reasonable endeavours’ with ‘best endeavours’, aligning the standard for conduct obligations with those in the Electricity Distribution Code of Practice. |
| 3.4 | Unaccounted for gas | 2.4 |  |
| 3.4.1 |  | 2.4(a) | Updated to refer to both transfer points and receipt points where gas can be received by the distributor, considering the possibility of distribution connected facilities. A definition of *receipt point* was added to the glossary. |
| 3.4.2–3.4.5 |  | 2.4(b)–(e) | Retained. |
| 3.4.6–3.4.7 |  | N/A | These are new clauses requiring a distributor to publish the most recently available data of unaccounted for gas on its website. |
| 3.4.8 |  | N/A | This is a new clause that determines that clauses 3.4.1 to 3.4.7 (unaccounted for gas benchmarks and related obligations) do not apply to a distributor that is exempt from registering with AEMO under the National Gas Rules. |
| 3.4.9 |  | N/A | This is a new clause that requires a distributor that is exempt from registering with AEMO under the National Gas Rules to use best endeavours to minimise the quantity of unaccounted for gas in its distribution system. |
| 3.5 | Deemed distribution contracts | 11 | We have relocated old clauses 11.2, 11.3 and 11.4 to new clause 3.5. Old clause 11.1 has been redrafted as customer prohibitions and obligations in new clause 8. |
| 3.5.1 | Distributor obligation | 11.2 | Retained. |
| 3.5.2–3.5.3 | Liability | 11.3 | Retained. The references to legislation in former clause 11.3(b) have been updated to remove outdated and redundant references. |
| 3.5.4 | Indemnity | 11.4 | Retained. |
| **4** | **Connections and augmentation** | **3** |  |
| 4.1 | New connections | 3.1 |  |
| 4.1.1 |  | 3.1(a) | This clause has been redrafted. The new clause requires a distributor to connect a customer upon request subject to certain conditions. The conditions in old clauses 3.1(a)(i) and (iii) have been retained. Old clause 3.1(a)(ii) has been removed. New conditions have been added in new clauses 4.1.1(b), (c) and (d). These new conditions make the obligation to connect a new customer upon request subject to: the connection being technically feasible and consistent with the safe and reliable operation of the distribution system; the connection involving minimal or no extension to, or augmentation of, any distribution pipeline of the distribution system; and the customer agreeing to pay any applicable connection charge. |
| 4.1.2 |  | N/A | This is a new clause which determines that a distributor is not required to energise a new connection unless a request to energise a new connection is submitted by a retailer or the distributor is satisfied that the customer has a contract with a retailer or directly with the distributor for the haulage of gas. |
| 4.1.3 |  | 3.1(b) | Retained. |
|  |  | 3.1(c) | Removed. This clause required a distributor to connect a customer that resides within the minor or infill extension area. |
| 4.1.4 |  | 3.1(d) | Retained with minor amendments. ‘Modify the connection’ has been replaced with ‘make a *connection alteration*’ to align terminology with the National Gas Rules. ‘Fair and reasonable terms and conditions’ has been deleted as connection alterations will be subject to new clause 4.2 on connection charges. |
| 4.1.5 |  | 3.1(e) | Retained. |
| 4.1.6 |  | 11.1(c) | Old clause 11.1(c) has been relocated to new clause 4.1.6 (no material change). |
| N/A |  | 3.1(f) | Removed. |
| 4.2 | Connection charges | 3.1(f)(ii)(C) and Schedule 2 |  |
| 4.2.1 |  | N/A | This new clause sets a transitional period from 1 May 2024 to 1 January 2025 where connection charges are to be determined in accordance with Schedule 2 of the current Gas Distribution System Code of Practice (version 16). |
| 4.2.2 |  | N/A | This new clause determines that terms in Schedule 2 of the current Gas Distribution System Code of Practice (version 16) are to be interpreted according to definitions in the new code until 1 January 2025. |
| 4.2.3 |  | N/A | This new clause determines that the connection charge for a connection service from 1 January 2025 must be the sum of the cost of installing the dedicated facilities to that customer and the cost of augmentation of the shared distribution system which may be required to support the additional load resulting from the connection service. |
| 4.2.4 |  | N/A | This new clause sets out the requirements and the assumptions that must be used for the purposes of applying the criterion in new clause 4.2.3. |
| 4.3 | Provision of information | N/A |  |
| 4.3.1 |  | N/A | This new clause requires a distributor to publish on its website information about connection applications, procedures, timeframes and assumptions for calculating connection charges. |
| 4.3.2 |  | Schedule 2, section 5 | This clause has been moved from section 5 of old Schedule 2 to new clause 4.3.2 and adapted to align with new clause 4.2.3 (applying from 1 January 2025). |
| 4.4 | Augmentation | 3.2 |  |
| 4.4.1 |  | 3.2(a) | New clause 4.4.1 retains and updates old clause 3.2(a)(i) to align it with clause 5.2 of the Electricity Distribution Code of Practice. Old clause 3.2(a)(ii) which referred to guidelines published by the commission in relation to requests for offers has been removed (given there are no such guidelines). |
| 4.4.2 |  | N/A | This is a new clause which allows a distributor to call for tenders in advance of services being required so they can provide the person to whom a connection offer is being made with contact details and prices of services of persons who have participated in the tender process. It replicates clause 5.2.3 of the Electricity Distribution Code of Practice. |
| 4.4.3 |  | 3.2(b) | This clause sets out exceptions to the obligation to request offers to perform augmentation works. Old clause 3.2(b)(i) has been retained; 3.2(b)(ii) and 3.2(b)(iii) have been removed (given the absence of guidelines on this issue and a need for the commission to consent to individual exceptions). New clause 4.4.3(a) and (b) add two exceptions to the obligation to request offers: one for when, despite a distributor’s best endeavours, it is not able to identify two other persons who compete in performing the required works, and a second exception for when the augmentation involves services that cannot be safely or lawfully carried out by a third party. These new exceptions mirror exceptions clause 5.24 of the Electricity Distribution Code of Practice. |
| **5** | **Interruption** | **9** |  |
| 5.1 | Interruption | 9.1 |  |
| 5.1(a)-(f) |  | 9.1(a)-(f) | Retained. |
| 5.2 | Notice of health or safety interruption | 9.2 |  |
| 5.2 |  | 9.2(a)-(c) | Retained with minor amendments for clarity. The reference to ‘a need to reduce the risk of damage to persons or property’ has been removed as it is considered it is already covered by the definition of *emergency*. |
| 5.3 | Unplanned interruptions | 9.3 | Retained. |
| 5.4 | Right to information by a customer | 9.4 | Retained. |
| 5.5 | Minimisation of interruption | 9.5 | Retained. |
| 5.6 | Interruption procedures | 9.6 |  |
| 5.6.1 |  | 9.6(a) | Retained. |
| 5.6.2 |  | 9.6(b) | Retained with minor amendments to replace ‘reasonable endeavours’ with ‘best endeavours’. |
| 5.7 | Residual retailer obligations | 9.7 |  |
| 5.7.1–5.7.3 |  | 9.7(a)–(c) | Retained with minor amendments to replace ‘reasonable endeavours’ with ‘best endeavours’. |
| **6** | **Disconnection, reconnection and abolishment** | **4** |  |
| 6.1 | Disconnection | 4.1 |  |
| 6.1.1(a)-(e) |  | 4.1(a)(i)-(v) | Retained with minor amendments to improve clarity and update references to legislative instruments. New clause 6.1.1(e) now sets out the circumstances previously mentioned by old clause 4.1(a)(v) with a reference to the provisions on interruptions. |
| 6.1.2 |  | 4.1(b) | Retained with minor amendments to include a reference to the Energy Retail Code of Practice. |
| 6.1.3 |  | N/A | This clause replicates the conditions set out in old clause 9.2 for notices for disconnecting a customer due to a health or safety reason. |
| 6.1.4 |  | N/A | This clause replicates the conditions set out in old clause 9.6 for notices for disconnecting a customer for planned maintenance testing or repair. |
| 6.1.5 |  | 4.1(c) | Retained. |
| 6.2 | Abolishment | N/A |  |
| 6.2.1 |  | N/A | This is a new clause which determines when a distributor must abolish a customer’s connection. |
| 6.2.2 |  | N/A | This is a new clause which determines that a distributor must not abolish a customer’s connection at the direction of a retailer unless the retailer provides confirmation in writing that the customer is the owner of the property at the supply address, has made such a request, and has been advised by the retailer and agreed to pay any applicable charge. |
| 6.2.3 |  | N/A | This is a new clause which determines that a distributor must not abolish a customer’s connection at the request of the customer unless the customer provides confirmation in writing that the customer is the owner of the property at the supply address and has been advised by the distributor and agreed to pay any applicable charge. |
| 6.3 | Reconnection | 4.2 |  |
| 6.3.1–6.3.3 |  | 4.2(a)–(c) | Retained and amended to improve clarity and to determine that a reconnection is subject to a reconnection charge except in circumstances where the disconnection occurred outside the customer’s control. |
| 6.4 | Provision of information on disconnection and abolishment | N/A | This is a new clause requiring a distributor to publish on its website information of the different forms of cessation of supply, applicable charges, the rights of customers seeking a disconnection, reconnection and abolishment and the circumstances under which each of these services may happen or are required. |
| 6.4.1 |  | N/A | This is a new clause requiring a distributor to publish on its website information of the different forms of cessation of supply, applicable charges, the rights of customers seeking a disconnection, reconnection and abolishment and the circumstances under which each of these services may happen or are required. |
| 6.4.2 |  | N/A | This is a new clause requiring a distributor to publish on its website the number of abolishments completed each regulatory year. |
| 6.4.3 |  | N/A | This is a new clause determining the timeframe for publishing the information required by new clause 6.4.2. |
| 6.4.4 |  | N/A | This is a new clause determining minimum standards for how information required by clause 6.4 must be published. |
| 6.4.5 |  | N/A | This is a new clause requiring a distributor to refer a customer to its website or to directly provide information mentioned in new clause 6.4.1 when requested. |
| **7** | **Life Support Equipment** | **4A** |  |
| 7.1–7.13 |  | 4A.1–4A.13 | Retained, with minor corrections to missing words and typographical errors. |
| **N/A** | **Metering Provisions** | **5–8** | Removed, except for old clauses 6.5(a)(i) and (iii) which have been relocated to new clause 3.1(d)(i) and (ii). |
| **8** | **Customer prohibitions and obligations** | **N/A** |  |
| 8.1 | Customer prohibitions | 11.1(a) | This new clause sets out as customer prohibitions the same terms that old clause 11.1(a) determined would not be inconsistent with the code if included in deemed distribution contracts. |
| 8.2 | Customer obligations | 11.1(b) | This new clause sets out as customer obligations the same terms that old clause 11.1(b) determined would not be inconsistent with the code if included in deemed distribution contracts. |
|  |  | 11.1(c) | Relocated to new clause 4.1.6. above. |
|  |  | 11.1(d) | Deleted as this obligation is duplicated from rule 300(2) of the National Gas Rules. |
|  |  | 11.1(e) | Relocated to new clause 13.3 (Other matters). |
|  | Distributor obligation, Liability, Indemnity | 11.2– 11.4 | Relocated to new clauses 3.5.1–3.5.4. |
| **9** | **Non-compliance by distributors and customers** | **N/A** |  |
| 9.1 | Distributor’s obligation to remedy and report | N/A | This is a new clause clarifying a distributor’s obligation to remedy its potential breaches of the code, requiring a distributor to report breaches or potential breaches to the commission and specifying that a distributor is deemed to have complied with the code if breaches are caused by a customer unless the distributor does not notify the customer. This clause is the same as clause 15.2 in the Electricity Distribution Code of Practice. |
| 9.2 | Notification to customers | N/A | This is a new clause that requires a distributor to notify customers of its failures to comply with obligations under the code which can be expected to have a material adverse impact on a customer. This clause is the same as clause 15.3 in the Electricity Distribution Code of Practice. |
| 9.3 | Non-compliance by customers | N/A | This is a new clause determining that a customer is deemed to comply with obligations under the code unless the customer is expressly informed of the non-compliance, becomes aware of the non-compliance or can be reasonably expected to be aware of the non-compliance. This clause is the same as clause 15.4 in the Electricity Distribution Code of Practice. |
| 9.4 | Tenants obligations | N/A | This is a new clause clarifying a residential customer’s obligations when the customer is unable to remedy the non-compliance because they are not the owner of the premises. This clause is similar to clause 15.5 in the Electricity Distribution Code of Practice, with drafting improvements to clarify the tenant’s obligation to notify the owner or person responsible for the premises. |
| **10** | **Customer Complaint Handling** | **10** |  |
| 10.1.1 |  | 10(a) | Amended to update the reference to the relevant Australian Standard. |
| 10.1.2 |  | 10(b) | Amended to require a distributor to include information on its complaint handling processes in the distributor’s website. |
| 10.1.3 |  | 10(c) | Retained with minor drafting adjustments. |
| 10.1.4 |  | 10(d) | Retained with minor drafting adjustments. |
| 10.1.5 |  | 10(e) | Retained. |
| **11** | **Notification of change of gas type** | **N/A** |  |
| 11.1 | Distributor notice to small customers of change of gas type |  | This is a new clause which requires a distributor to notify a small customer prior to a change of gas type in a distribution system. This clause is similar to the one recommended by the AEMC for the National Energy Retail Rules. |
| 11.2 | Publication of information on gas type |  | This is a new clause requiring a distributor to publish on its website information about the type of gas that may be supplied through a distribution system and the transition date if there is a change to the type of gas that may be supplied. |
| **12** | **Regulatory reviews** | **N/A** |  |
| 12.1 | Appointment of reviewer | N/A | This clause has been relocated from gas distribution licences with updated drafting. It requires a distributor to nominate an independent reviewer to be approved by the commission to conduct reviews of its compliance with obligations, the reliability and quality of information reported to the commission and any other matter directed by the commission. This clause is the same as clause 23.2 in the Electricity Distribution Code of Practice. |
| **13** | **Other matters** | **12** |  |
| N/A | Customer information | 12.1 | Removed. |
| 13.1 | Distributors permitted to subcontract functions | 12.2 | Retained. |
| 13.2 | Adjustment of network charges | 12.3 | Old clauses 12.3(a) and (b) have been retained. Old clauses 12.3(c) and (d) have been removed as the provisions for the adjustments of invoices issued by a distributor to a retailer are dealt with under distributors’ access arrangements. |
| 13.3 | Costs of inspection and testing | 11.1(e) | Old clause 11.1(e) has been relocated to new clause 13.3. |
| **Schedule 1** | **Civil penalty requirements** | **1.6** | New Schedule 1 lists provisions specified as civil penalty requirements. |
| **Schedule 2** | **Operational matters** | **Schedule 1** |  |
| Schedule 2, Part 1 | Distribution system Pressure | Schedule 1, Part A | Retained. |
| Schedule 2, Part 2 | Maximum allowable error limits | Schedule 1, Part B | Retained. |
| Schedule 2, Part 3 | Unaccounted for gas | Schedule 1, Part C | Retained. The transitional table for the transitional period (January-June 2023) has been removed, as has the reconciliation amount formula (duplicated from AEMO’s Wholesale Market Distribution UAFG Procedures). |
| N/A | Heating Value | Schedule 1, Part D | Removed. The determination of heating values is regulated under AEMO’s procedures. |
| Schedule 2, Part 4 | Guaranteed Service Levels | Schedule 1, Part E | Retained. |
| N/A | Guidance on connection charges | Schedule 2 | Removed. Connection charges are now regulated by new clause 4.2 above. |
| N/A | Australian Standards - gas distribution | Schedule 3 | Removed. Gas technical standards in Victoria are regulated by the state’s energy safety regulator. |
| Schedule 3 | Gas distributor reporting obligations and performance indicators | N/A | Gas distributors’ reporting obligations previously in the Compliance and Performance Reporting Guideline have been relocated to this Schedule. These reporting obligations have been reviewed and updated to align them with the new code. New performance indicators have been added. |