

Annex B – Comparison table: Gas Distribution Code of Practice (version 1) vs Gas Distribution System Code of Practice (version 16)

Table 1 summarises changes between the new Gas Distribution Code of Practice (version 1), which takes effect on 1 October 2024, and the Gas Distribution System Code of Practice (version 16). It complements the explanation of changes in our final decision to help stakeholders understand in more detail the changes in the new code of practice. Note that minor typographical changes may not be reflected in this table.

Table 1. Comparison table: Gas Distribution Code of Practice (version 1) vs Gas Distribution System Code of Practice (version 16)

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
1	Introduction		
N/A		1.1	The former clause 1.1 “To whom does the Gas Distribution System Code of Practice apply?” has been deleted as the new code will apply to the persons identified in its provisions.
1.1	Purpose	1.2	Redrafted to reflect changes to the structure and content of the new code.
1.2	Commencement and operation	1.3	Updated to reflect the making of the new Gas Distribution Code of Practice and its commencement date.
		1.4	Deleted (not used in the former code).
		1.5	The former clause 1.5 “What do italicised words mean?” has been deleted. The Glossary has changed with new or improved definitions and has moved to clause 2.1 of the new code.
1.3	Civil penalty requirements	1.6	Amended to refer to the clauses specified in the new Schedule 1 as civil penalty requirements.
1.4	Exemption from compliance with this Code of Practice		This is a new clause that clarifies the conditions for applying for an exemption from the code. It is equivalent to clause 1.4 of the Electricity Distribution Code of Practice.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
2	Interpretation	13	
2.1	Glossary	13.1	<p>This clause sets out definitions of important terms used in the code and has been moved to the new clause 2.1. As summarised below, definitions have been added, amended, and deleted. The list below does not include changes where only references to clause numbers were updated.</p> <p>Additions:</p> <ul style="list-style-type: none"> • <i>abolishment</i> (added to differentiate from disconnections and to align with the definitions in applicable access arrangements) • <i>Act</i> (simplified reference to the <i>Gas Industry Act 2001</i>) • <i>basic connection service</i> (added to support interpretation of clauses on connection charges) • <i>best endeavours</i> (added to support interpretation of clauses where this expression is used) • <i>biomethane</i> (added to support the interpretation of changes to the type of gas supplied) • <i>change of gas type</i> (added to support the interpretation of changes to the type of gas supplied) • <i>Class A supply point</i> (added to support the interpretation of unaccounted for gas benchmarks) • <i>Class B supply point</i> (added to support the interpretation of unaccounted for gas benchmarks) • <i>Code of Practice</i> (added for clarity) • <i>complaint</i> (added to support the interpretation of complaint handling obligations) • <i>connection alteration</i> (added to support the interpretation of connection obligations) • <i>connection charge</i> (added to support the interpretation of connection obligations) • <i>connection service</i> (added to support the interpretation of connection obligations) • <i>dedicated facilities</i> (added to support the interpretation of connection charges) • <i>deemed distribution contract</i> (added to support the interpretation of new clause 3.5 on deemed distribution contracts) • <i>disconnection</i> (added to differentiate disconnections and abolishments) • <i>distribution connected facility</i> (added to align the new code of practice with the AEMC’s distribution connected facilities rule change) • <i>distribution delivery point</i> (added to align the new code of practice with the AEMC’s distribution connected facilities rule change) • <i>energy ombudsman</i> (added to support the interpretation of dispute resolution obligations) • <i>gas blend</i> (added to support the interpretation of changes to the type of gas supplied) • <i>Gas Distribution Code of Practice</i> (replaces the Gas Distribution System Code of Practice) • <i>natural gas</i> (added to support the interpretation of changes to the type of gas supplied)

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
			<ul style="list-style-type: none"> • <i>National Gas Rules</i> (added to clarify references to the National Gas Rules) • <i>NGL</i> (added to simplify references to the National Gas Law) • <i>planned interruption</i> (replaced <i>distributor planned interruption</i>) • <i>primary gas</i> (added to support the interpretation of changes to the type of gas supplied) • <i>receipt point</i> (added to account for distribution connected facilities) • <i>reconnection</i> (added to support the interpretation of reconnection obligations and to align with access arrangements) • <i>responsible person</i> (added to support the interpretation of the new clause 3.7 obligations related to metering) • <i>retail billing period</i> (added to support the interpretation of the new clause 3.2 GSL obligations) • <i>Schedule 2 Guidance</i> (added to support the application of connection charges until the commencement of the new proposed rules) • <i>settlement metering point</i> (added to support the interpretation of metering obligations) • <i>shared distribution system</i> (added to support the interpretation of connection charges) • <i>tariff V customer</i> (added to support the interpretation of the new clause 3.2 GSL obligations) • <i>transition date</i> (added to support the interpretation of changes to the type of gas supplied) • <i>type of gas</i> (added to support the interpretation of changes to the type of gas supplied) <p>Amendments:</p> <ul style="list-style-type: none"> • <i>access arrangement</i> (updated to reflect the AER's role in approving access arrangements) • <i>augmentation</i> (updated to remove overlap with the definition of expansion) • <i>business day</i> (updated to clarify definition) • <i>customer</i> (updated to make the definition clearer) • <i>distribution licence</i> (updated to clarify definition) • <i>distribution service</i> (updated to account for distribution connected facilities) • <i>distributor planned interruption</i> (changed to <i>planned interruption</i>) • <i>emergency</i> (updated definition to refer to the definition in the <i>Emergency Management Act 2013</i>) • <i>Energy Retail Code of Practice</i> (simplified definition) • <i>explicit informed consent</i> (amended to update cross-referencing) • <i>force majeure</i> (amended to remove a redundant and outdated reference to the Market Rules) • <i>gas</i> (changed from 'natural gas' as defined in the Gas Industry Act to 'gas' as defined in the Gas Industry Act. This will automatically align the code with any changes to the Order in Council under section 8 of the Gas Industry Act to recognise other gases as gas for the purposes of that Act) • <i>Gas Industry Act</i> (now defined as <i>Act</i>) • <i>market participant</i> (updated to refer to the National Gas Rules)

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
			<ul style="list-style-type: none"> • <i>pipeline</i> (updated as the definition in the Gas Distribution System Code of Practice (v16) refers to outdated legislation) • <i>reconciliation amount</i> (amended to refer to AEMO's Wholesale Market Distribution UAFG Procedures) • <i>small customer</i> (amended to align with the definition of 'domestic or small business customer' in the Gas Industry Act) • <i>retailer</i> (updated to simplify definition) • <i>unaccounted for gas</i> (amended to account for distribution connected facilities) <p>Deletions:</p> <ul style="list-style-type: none"> • <i>access code</i> (no longer relevant) • <i>Australian Standards</i> (redundant given the removal of the former Schedule 3) • <i>basic meter</i> (no longer used in the new code of practice) • <i>basic metering data</i> (no longer used in the new code of practice) • <i>basic metering installation</i> (no longer used in the new code of practice) • <i>confirmation reminder notice</i> (definition was redundant) • <i>covered pipeline</i> (no longer used in the new code of practice) • <i>distributor planned interruption</i> (replaced with <i>planned interruption</i>) • <i>distribution supply point</i> (replaced with <i>distribution delivery point</i> to align with the NGR) • <i>dispute</i> (redundant) • <i>expansion</i> (removed as it is included in the definition of augmentation) • <i>extensions/expansions policy</i> (redundant) • <i>Gas Distribution System Code of Practice</i> (replaced with the <i>Gas Distribution Code of Practice</i>) • <i>gas full commencement date</i> (redundant) • <i>HHV</i> (no longer used in the new code of practice) • <i>installation database</i> (no longer used in the new code of practice) • <i>interval meter</i> (no longer used in the new code of practice) • <i>large customer</i> (redundant) • <i>market rules</i> (outdated) • <i>pipeline equipment</i> (redundant) • <i>regulatory instrument</i> (removed as unnecessary and replaced with regulatory requirements) • <i>retail rules</i> (no longer used in the new code of practice) • <i>standard cubic metre (scm) of gas</i> (no longer used in the new code of practice) • <i>standard metering installation</i> (no longer used in the new code of practice) • <i>TLPG</i> (no longer used in the new code of practice)

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
2.2	Customer requests and agreements	N/A	This is a new clause that clarifies that a reference in the code to a request made by a customer includes a request or an agreement by an authorised agent or representative of the customer. It is equivalent to clause 2.2 of the Electricity Distribution Code of Practice.
2.3	Receipt of communications and notices	N/A	This is a new clause on receipt of communications and notices. It is equivalent to clause 2.3 of the Electricity Distribution Code of Practice.
3	Operation of a distribution system	2	
3.1	Distributor obligations	2.1	
3.1.1(a) – (e)		2.1(a) – (f)	The obligations in the former clause 2.1(a) to (f) have been maintained with minor amendments. The former clause 2.1(b) has been amended to include a reference to ‘fringe point’ so that it aligns with the table in the old Part A of Schedule 1 (now Part 1 of Schedule 2). The former clause 2.1(c) has been amended to refer to any applicable access arrangement and to account for the fact that the negotiate-arbitrate framework in the National Gas Rules applies to non-scheme distribution networks. The former clause 2.1(d) has been removed from the new code of practice given that this obligation is regulated by Part 19 of the National Gas Rules.
3.2	Guaranteed Service Levels	2.2	
3.2.1		2.2(a)	Retained with an amendment to replace ‘reasonable endeavours’ with ‘best endeavours’. A definition of <i>tariff V customers</i> was added to the glossary to support the interpretation of this clause.
3.2.2		2.2(b)	Amended to clarify the timeframes for when a distributor must determine whether it must make a Guaranteed Service Level payment and for when such payment must be made. These timeframes are now aligned with clause 14.8.3 of the Electricity Distribution Code of Practice, meaning distributors must determine whether they must make a GSL payment at the end of each quarter and such payments must be made as soon as practicable and in any event within two retail billing periods. A definition of ‘retail billing period’ was added to support the interpretation of this clause. The retail billing period is defined as two calendar months or another period agreed between a distributor and a retailer. A note was added to refer the reader to new Part 4 of Schedule 2, where the GSL payment amounts are set out.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
3.3	Maintenance	2.3	Retained with a minor amendment to replace 'reasonable endeavours' with 'best endeavours', aligning the standard for conduct obligations with those in the Electricity Distribution Code of Practice.
3.4	Unaccounted for gas	2.4	
3.4.1		2.4(a)	Updated to refer to both transfer points and receipt points where gas can be received by the distributor, considering the possibility of distribution connected facilities. A definition of <i>receipt point</i> was added to the glossary. Also updated with an amendment to replace 'reasonable endeavours' with 'best endeavours'.
3.4.2–3.4.5		2.4(b)–(e)	Retained.
3.4.6–3.4.7		N/A	These are new clauses requiring a distributor to publish the most recently available data of unaccounted for gas on its website.
3.4.8		N/A	This is a new clause that determines that clauses 3.4.1 to 3.4.7 (unaccounted for gas benchmarks and related obligations) do not apply to a distributor that is exempt from registering with AEMO under the National Gas Rules.
3.4.9		N/A	This is a new clause that requires a distributor that is exempt from registering with AEMO under the National Gas Rules to use best endeavours to minimise the quantity of unaccounted for gas in its distribution system.
3.5	Deemed distribution contracts	11	We relocated the former clauses 11.2, 11.3 and 11.4 to new clause 3.5. The former clause 11.1 has been redrafted as customer prohibitions and obligations in new clause 8.
3.5.1		11.2	Retained the former clause 11.2 'Distributor obligation' in the new code of practice.
3.5.2–3.5.3		11.3	Retained the former clause 11.3 'Liability' in the new code of practice. The references to legislation in the former clause 11.3(b) have been updated to remove outdated and redundant references.
3.5.4		11.4	Retained the former clause 11.4 'Indemnity' in the new code of practice.
3.6–3.7	Metering provisions	5–8	New clauses 3.6 and 3.7 retain metering provisions in the former clauses 6 to 7 which have no equivalent in Part 19 of the National Gas Rules. Metering provisions in clause 8 were removed. Terminology has been updated where necessary to align with changes to the National Gas Rules.
3.6	Scope of metering provisions	5.1	Retained. This clause has been updated to reflect the metering provisions which were retained and to remove references to provisions which have been removed in the new code of practice.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
3.6.1		5.1(a)	Updated to reflect retained metering provisions.
3.6.2		5.1(b)	Updated to reflect retained metering provisions.
3.6.3		5.1(c)	Updated to reflect retained metering provisions. The references to rules in the former clause 5.1(c) have been updated to remove outdated and redundant references.
3.6.4		N/A	This new clause excludes the application of new clause 3.7 to a distributor that is exempt from registering with AEMO under the National Gas Law.
3.6.5		N/A	This new clause clarifies that the metering provisions of the code of practice do not apply to settlement metering points.
N/A		6.1	Removed. The former clause 6.1 'Provision of metering installations' has been deleted.
N/A		6.2	The former clause 6.2 'Type of metering installation' has been deleted except for the former clause 6.2(a) which is retained in clause 3.7.10.
N/A		6.3	Removed. The former clause 6.3 'Cost of metering installations' has been deleted.
N/A		6.4	Removed. The former clause 6.4 'Installation database' has been deleted.
		6.5	The former clause 6.5 'Metering installation standards' has been deleted except for former clauses 6.5(a)(i) and 6.5(a)(iii) which have been retained in new clause 3.7.1.
3.7.1(a)		6.5(a)(i)	Retained. This clause requires that metering installations comply with the error limits set out in the code of practice.
3.7.1(b)		6.5.(a)(iii)	Retained. This clause requires that metering installations containing pressure regulators comply with the pressure requirements set out in the code of practice.
N/A		6.6	Removed. The former clause 6.6 'Security' has been deleted.
3.7.2(a)		7.1(a)	Retained the obligation in the former clause 7.1 'Accreditation and certification'.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
3.7.2(b)		7.1(b)	Retained the obligation in the former clause 7.1 'Accreditation and certification'.
3.7.1(c)		7.2.1(a)	Retained the obligation in the former clause 7.2.1 'Acceptance testing and type testing of metering installations'.
3.7.1(d)		7.2.1(b)	Retained the obligation in the former clause 7.2.1 'Acceptance testing and type testing of metering installations'.
3.7.1(e)		7.2.1(c)	Retained the obligation in the former clause 7.2.1 'Acceptance testing and type testing of metering installations'.
3.7.1(f)		7.2.1(d)	Retained the obligation in the former clause 7.2.1 'Acceptance testing and type testing of metering installations'.
3.7.3		7.2.2(a)	Retained the obligation in the former clause 7.2.2 'Testing on request' with drafting changes to improve clarity.
3.7.4		7.2.2(b)	Retained the obligation in the former clause 7.2.2 'Testing on request' with drafting changes to improve clarity.
3.7.5		7.2.3(a)	Retained the obligation in the former clause 7.2.3 'Meter families' with drafting changes to improve clarity. We have also changed the obligation to provide sampling plans for the commission's approval to providing such plans upon request by the commission.
3.7.6		7.2.3(b)	Retained the obligation in the former clause 7.2.3 'Meter families' with drafting changes to improve clarity. We have also changed the obligations to establish and maintain sampling plans approved by the commission and to provide test results to the commission to providing these results when requested by the commission.
3.7.7		7.3	Retained the obligation in the former clause 7.3 'Non-compliant meters' with drafting changes to improve clarity.
N/A		7.4	Removed. The former clause 7.4 'Correction' has been deleted.
3.7.8		7.5(a)	Retained the obligation in the former clause 7.5 'Sealing and labelling'.
3.7.9		7.5(b)	Retained the obligation in the former clause 7.5 'Sealing and labelling'.
N/A		8	Retained the obligation in the former clause 6.2 'Type of metering installation'.
N/A		8.1	Removed. The former clause 8 'Meter reading and data' has been deleted.
N/A		8.2	Removed. The former clause 8.1 'Collection of metering data' has been deleted.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
N/A		8.3	Removed. The former clause 8.2 'Pulse outputs' has been deleted.
4	Connections and augmentation	3	
4.1	New connections	3.1	
4.1.1		3.1(a)	This clause has been redrafted. The new clause requires a distributor to connect a customer upon request subject to certain conditions. The conditions in the former clauses 3.1(a)(i) and (iii) have been retained. The former clause 3.1(a)(ii) has been removed. New conditions have been added in new clauses 4.1.1(b), (c) and (d). These new conditions make the obligation to connect a new customer upon request subject to: the connection being technically feasible and consistent with the safe and reliable operation of the distribution system; the connection involving minimal or no extension to, or augmentation of, any distribution pipeline of the distribution system; and the customer agreeing to pay any applicable connection charge.
4.1.2		N/A	This is a new clause which determines that a distributor is not required to energise a new connection unless a request to energise a new connection is submitted by a retailer or the distributor is satisfied that the customer has a contract with a retailer or directly with the distributor for the haulage of gas.
4.1.3		3.1(b)	Retained.
N/A		3.1(c)	Removed. This clause required a distributor to connect a customer that resides within the minor or infill extension area.
4.1.4		3.1(d)	Retained with minor amendments. 'Modify the connection' has been replaced with 'make a <i>connection alteration</i> ' to align terminology with the National Gas Rules. 'Fair and reasonable terms and conditions' has been deleted as connection alterations will be subject to new clause 4.2 on connection charges.
4.1.5		3.1(e)	Retained.
4.1.6		11.1(c)	The former clause 11.1(c) has been relocated to new clause 4.1.6 (no material change).
N/A		3.1(f)	Removed.
4.2	Connection charges	3.1(f)(ii)(C) and Schedule 2	

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
4.2.1		N/A	This new clause sets a transitional period from 1 October 2024 to 1 January 2025 where connection charges are to be determined in accordance with Schedule 2 of the Gas Distribution System Code of Practice (version 16).
4.2.2		N/A	This new clause determines that terms in Schedule 2 of the Gas Distribution System Code of Practice (version 16) are to be interpreted according to definitions in the new code until 1 January 2025.
4.2.3		N/A	This new clause determines that the connection charge for a connection service from 1 January 2025 must be the sum of the cost of purchasing and installing the dedicated facilities to that customer and the cost of augmentation of the shared distribution system which may be required to support the additional load resulting from the connection service.
4.2.4		N/A	This new clause sets out the requirements and the assumptions that must be used for the purposes of applying the criterion in new clause 4.2.3.
4.2.5		N/A	This new clause determines that a distributor: (a) must calculate standard connection charges to provide basic connection services for residential customers; (b) may calculate standard connection charges to provide a connection service (other than a basic connection service) for a particular class of customers; and (c) must quote connection charges individually for connection services which have no standard connection charges.
4.2.6		N/A	This new clause clarifies that different sets of standard charges may be calculated for different classes of connection services or different classes of customers.
4.3	Provision of information	N/A	
4.3.1		N/A	This new clause requires a distributor to publish on its website information about connection applications, procedures, timeframes and assumptions for calculating connection charges.
4.3.2		Schedule 2, section 5	This clause has been moved from section 5 of the former Schedule 2 to new clause 4.3.2 and adapted to align with new clause 4.2.3 (applying from 1 January 2025).
4.4	Augmentation	3.2	
4.4.1		3.2(a)	New clause 4.4.1 retains and updates the former clause 3.2(a)(i) to align it with clause 5.2 of the Electricity Distribution Code of Practice. The former clause 3.2(a)(ii) which referred to guidelines published by the commission in relation to requests for offers has been removed (given there are no such guidelines).
4.4.2		N/A	This is a new clause which allows a distributor to call for tenders in advance of services being required so they can provide the person to whom a connection is offered with contact details and prices of services of persons who have participated in the tender process. It replicates clause 5.2.3 of the Electricity Distribution Code of Practice.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
4.4.3		3.2(b)	This clause sets out exceptions to the obligation to request offers to perform augmentation works. The former clause 3.2(b)(i) has been retained; clauses 3.2(b)(ii) and 3.2(b)(iii) have been removed (given the absence of guidelines on this issue and a need for the commission to consent to individual exceptions). New clauses 4.4.3(a) and 4.4.3(b) add two exceptions to the obligation to request offers: one for when, despite a distributor's best endeavours, it is not able to identify two other persons who compete in performing the required works, and a second exception for when the augmentation involves services that cannot be safely or lawfully carried out by a third party. These new exceptions mirror exceptions in clause 5.2.4 of the Electricity Distribution Code of Practice.
5	Interruption	9	
5.1	Interruption	9.1	
5.1(a)-(f)		9.1(a)-(f)	Retained.
5.2	Notice of health or safety interruption	9.2	
5.2		9.2(a)-(c)	Retained with minor amendments for clarity. The reference to 'a need to reduce the risk of damage to persons or property' has been removed as it is considered it is already covered by the definition of <i>emergency</i> .
5.3	Unplanned interruptions	9.3	Retained with drafting changes to improve clarity.
5.4	Right to information by a customer	9.4	Retained.
5.5	Minimisation of interruption	9.5	Retained.
5.6	Interruption procedures	9.6	
5.6.1		9.6(a)	Retained.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
5.6.2		9.6(b)	Retained with minor amendments to replace 'reasonable endeavours' with 'best endeavours'.
5.7	Residual retailer obligations	9.7	
5.7.1–5.7.3		9.7(a)–(c)	Retained with amendments to replace 'reasonable endeavours' with 'best endeavours' and removed references to 'including AEMO as required' to improve clarity and remove overlaps with AEMO's procedures.
6	Disconnection, reconnection and abolishment	4	
6.1	Disconnection	4.1	
6.1.1(a)-(e)		4.1(a)(i)-(v)	Retained with minor amendments to improve clarity and update references to legislative instruments. New clause 6.1.1(e) sets out the circumstances previously mentioned by the former clause 4.1(a)(v) with a reference to the provisions on interruptions.
6.1.2		4.1(b)	Retained with minor amendments to include a reference to the Energy Retail Code of Practice.
6.1.3		9.2	This clause replicates the conditions set out in the former clause 9.2 for notices for disconnecting a customer due to a health or safety reason. It has been retained with drafting changes to improve clarity.
6.1.4		9.6	This clause replicates the conditions set out in the former clause 9.6 for notices for disconnecting a customer for planned maintenance testing or repair.
6.1.5		4.1(c)	Retained.
6.2	Abolishment	N/A	
6.2.1		N/A	This is a new clause which determines when a distributor must abolish a customer's connection.
6.2.2		N/A	This is a new clause that requires a distributor to use its best endeavours to abolish a customer's connection within 20 business days of receiving the direction to do so.
6.3	Reconnection	4.2	

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
6.3.1–6.3.3		4.2(a)–(c)	Retained and amended to improve clarity and to determine that a reconnection is subject to a reconnection charge except in circumstances where the disconnection occurred outside the customer’s control.
6.4	Provision of information on disconnection and abolishment	N/A	
6.4.1		N/A	This new clause requires a distributor to publish on its website information of the different forms of cessation of supply, applicable charges, the rights of customers seeking a disconnection, reconnection and abolishment and the circumstances under which each of these services may happen or are required.
6.4.2		N/A	This new clause requires a distributor to publish on its website the number of abolishments completed each regulatory year.
6.4.3		N/A	This new clause determines the timeframe for publishing the information required by new clause 6.4.2.
6.4.4		N/A	This new clause determines minimum standards for how information required by new clause 6.4 must be published.
6.4.5		N/A	This new clause requires a distributor to refer a customer to its website or to directly provide information mentioned in the new clause 6.4.1 when requested.
7	Life Support Equipment	4A	
7.1–7.13		4A.1–4A.13	Retained, with minor corrections to missing words and typographical errors.
8	Customer prohibitions and obligations	N/A	
8.1	Customer prohibitions	11.1(a)	This new clause sets out as customer prohibitions the same terms that the former clause 11.1(a) determined would not be inconsistent with the code if included in deemed distribution contracts.
8.2	Customer obligations	11.1(b)	This new clause sets out as customer obligations the same terms that the former clause 11.1(b) determined would not be inconsistent with the code if included in deemed distribution contracts.
		11.1(c)	Relocated to new clause 4.1.6. above.
		11.1(d)	Deleted as this obligation is duplicated from rule 300(2) of the National Gas Rules.
		11.1(e)	Relocated to new clause 13.3 (Other matters).

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
		11.2– 11.4	Relocated the former clause 11.2 ‘Distributor obligation’, clause 11.3 ‘Liability’ and clause 11.4 ‘Indemnity’ to new clauses 3.5.1–3.5.4.
9	Non-compliance by distributors and customers	N/A	
9.1	Distributor’s obligation to remedy and report	N/A	This new clause clarifies a distributor’s obligation to remedy its potential breaches of the code, requires a distributor to report breaches or potential breaches to the commission and specifies that a distributor is deemed to have complied with the code if breaches are caused by a customer unless the distributor does not notify the customer. This clause is equivalent to clause 15.2 in the Electricity Distribution Code of Practice.
9.2	Notification to customers	N/A	This new clause requires a distributor to notify customers of its failures to comply with obligations under the code which can be expected to have a material adverse impact on a customer. This clause is equivalent to clause 15.3 in the Electricity Distribution Code of Practice.
9.3	Non-compliance by customers	N/A	This new clause determines that a customer is deemed to comply with obligations under the code unless the customer is expressly informed of the non-compliance, becomes aware of the non-compliance or can be reasonably expected to be aware of the non-compliance. This clause is equivalent to clause 15.4 in the Electricity Distribution Code of Practice.
9.4	Tenants obligations	N/A	This is a new clause clarifying a residential customer’s obligations when the customer is unable to remedy the non-compliance because they are not the owner of the premises. This clause is similar to clause 15.5 in the Electricity Distribution Code of Practice, with drafting improvements to clarify the tenant’s obligation to notify the owner or person responsible for the premises.
10	Customer complaint handling	10	
10.1.1		10(a)	Amended to update the reference to the relevant Australian Standard.
10.1.2		10(b)	Amended to require a distributor to include information on its complaint handling processes in the distributor’s website.
10.1.3		10(c)	Retained with minor drafting adjustments.
10.1.4		10(d)	Retained with minor drafting adjustments.
N/A		10(e)	Deleted.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
11	Notification of change of gas type	N/A	
11.1	Distributor notice to small customers of change of gas type	N/A	This new clause requires a distributor to notify a small customer prior to a change of gas type in a distribution system. This clause is similar to the one recommended by the AEMC for the National Energy Retail Rules.
11.2	Publication of information on gas type	N/A	This new clause requires a distributor to publish on its website information about the type of gas that may be supplied through a distribution system and the transition date if there is a change to the type of gas that may be supplied.
12	Regulatory reviews	N/A	
12.1	Appointment of reviewer	N/A	This clause has been relocated from gas distribution licences with updated drafting. It requires a distributor to nominate an independent reviewer to be approved by the commission to conduct reviews of its compliance with obligations, the reliability and quality of information reported to the commission and any other matter directed by the commission. This clause is equivalent to clause 23.2 in the Electricity Distribution Code of Practice.
13	Other matters	12	
N/A		12.1	Removed. The former clause 12.1 'Customer information' has been deleted.
13.1	Distributors permitted to subcontract functions	12.2	Retained.
13.2	Adjustment of network charges	12.3	The former clauses 12.3(a) and (b) have been retained. The former clauses 12.3(c) and (d) have been removed as the provisions for the adjustments of invoices issued by a distributor to a retailer are dealt with under distributors' access arrangements.
13.3	Costs of inspection and testing	11.1(e)	The former clause 11.1(e) has been relocated to new clause 13.3.
Schedule 1	Civil penalty requirements	1.6	New Schedule 1 lists provisions specified as civil penalty requirements.
Schedule 2	Operational matters	Schedule 1	
Schedule 2, Part 1	Distribution system Pressure	Schedule 1, Part A	Retained with an amendment to replace 'reasonable endeavours' with 'best endeavours'.

GDCOP (v1) provisions	Title	GDSCOP (v16) provisions	Description of changes
Schedule 2, Part 2	Maximum allowable error limits	Schedule 1, Part B	Retained.
Schedule 2, Part 3	Unaccounted for gas	Schedule 1, Part C	Retained. The transitional table for the transitional period (January-June 2023) has been removed, as has the reconciliation amount formula (duplicated from AEMO's Wholesale Market Distribution UAFG Procedures).
N/A		Schedule 1, Part D	Removed. The former Part D of Schedule 1 'Heating Value' has been deleted. The determination of heating values is regulated under AEMO's procedures.
Schedule 2, Part 4	Guaranteed Service Levels	Schedule 1, Part E	Retained.
N/A		Schedule 2	Removed. The former Schedule 2 'Guidance on connection charges' has been deleted. Connection charges are now regulated by new clause 4.2 above.
N/A		Schedule 3	Removed. The former Schedule 3 'Australian Standards – gas distribution' has been deleted.
Schedule 3	Gas distributor reporting obligations and performance indicators	N/A	Gas distributors' reporting obligations previously in the Compliance and Performance Reporting Guideline have been relocated to this Schedule. These reporting obligations have been reviewed and updated to align them with the new code. New performance indicators have been added.
Schedule 3, Part 1	Distributor reporting obligations	N/A	This part sets out gas distributor compliance and reporting obligations for type 1 and type 2 breaches, material breaches, and annual reports.
Schedule 3, Part 2	Distributor performance indicators	N/A	This Part sets out gas distributors performance data reporting obligations on guaranteed service levels, unaccounted for gas, and abolishments.