

Victorian Default Offer 2023-24

Submission received via Engage Victoria on our consultation paper on Victorian Default Offer 2023-24

Date submitted: 25 January 2023

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What are your views about our proposed approach to setting the 2023–24 Victorian Default Offer?

Everyone needs a better understanding of what us want to achieve from surveys too testing new products

Do you think that the costs associated with the Australian Energy Market Operator's June 2022 interventions in the wholesale market should be reflected in the Victorian Default Offer? Why/Why not?

Yes

Everyone deserves a helping hand in time of need,

Everyone should be looking out for each other and not their material item.

Old school ways like moral, principal and key word RESPECT.

Say no more

What are your views on using a variation mechanism for market intervention costs?

A lil cost should be made.

Look at it this way,

either pay sky rocket money or pay

Just a few dollars for delivery fee and package cost.

Lil cost go far than big money getting blown away.

Do you think we should make changes to our retail cost benchmarks? Why/Why not?

No

Pay for handling package and delivery..

Do you think we should make changes to our customer acquisition and retention cost benchmark? Why/Why not?

Yes

Just get the customer to pay for benchmark pay, Delivery fee, GST

Do you think we should publish consultation papers in addition to our draft decision papers in future Victorian Default Offer reviews? Why/Why not?

Yes

Just say so much

Break it down to easy and simple understanding to explaining a life story

Are there any other matters the commission should look into?

No All good for now