# **Energy Price Fact Sheet**

Company: AGL Sales Pty Limited
Offer name: Residential Standing Offer

Offer ID: AGD78288SR



Customer type	Fuel type(s)	Distributor	Offer type	Release date
Residential	Electricity	United Energy	Standing offer	01-Jan-2019

#### **Electricity tariff rates**

Type: Single rate	Price (exc. GST)	Price (inc. GST)
Electricity charges – All year		
Daily supply charge	107.900000 cents per day	118.690000 cents per day
All consumption	28.500000 cents per kWh	31.350000 cents per kWh

Greenpower options	Price (exc. GST)	Price (inc. GST)
Greenpower 10%  For \$1.10 / week inc. GST we ensure energy equal to 10% of your consumption will be fed into the grid from Accredited GreenPower generators.	-	\$1.10 per week
Greenpower 20% For \$1.80 / week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	_	\$1.80 per week
Greenpower 100%  For 5.5c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	_	5.500000 cents per kWh

Solar feed-in tariff options	Feed-in rate (exc. GST)	Feed-in rate (inc. GST)
Current FIT policy AGL Retailer Feed-in Tariff	11.300000 cents per kWh exported	-
Premium FIT [closed] Solar bonus scheme pre 30 December 2011 60 cent scheme	71.300000 cents per kWh exported	-

Daily supply charge: a charge that applies for supplying electricity to a premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

#### **Electricity offer details**

Single contract option: No contract term			
Cooling-off period	Not applicable for standing offers		
Bill frequency	3 months		
Eligibility	This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au.		
Prices are fixed	No. We may vary these prices not more than once every 6 months and we will publish the variation in a newspaper and on our website at least 10 business days before it starts. We will also include details with your next bill after the variation takes effect		
Contract expiry details	This offer has no contract term.		
Terms and conditions	For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au		

Fees		
Reconnection fee	Flat rate - \$53.12 inc. GST	
	Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.	
Disconnection fee	Flat rate - \$53.12 inc. GST	
	Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.	
Cheque dishonour payment fee	Flat rate - \$6.50 inc. GST	
	Fee applies if AGL attempts to process a payment via cheque and receives a dishonour notification from your bank. Not subject to GST.	
Direct debit dishonour payment fee	Flat rate - \$2.30 inc. GST	
	Fee applies if AGL attempts to process a payment via direct debit and receives a dishonour notification from your bank. Not subject to GST.	
Other fee	Flat rate - \$1.75 inc. GST	
	A paper bill fee may apply for each bill sent by post. Includes GST	
Additional information: Additional fees	and charges may apply. Please see the AGL fee schedules at agl.com.au/fees	

## Contact details for offer enquiries

Retailer	Address	Phone number	Retailer's website
AGL Sales Pty Limited	Level 3 699 Bourke Street Docklands 3008 VIC	1300 768 611	www.agl.com.au/viccompare

### Information

For information to help you compare the retail offers available to you, please visit Victorian Energy Compare compare.energy.vic.gov.au