

10 February 2021



Merryn Wilson  
Regulatory Reform Advisor  
Essential Services Commission

By email: [connections@esc.vic.gov.au](mailto:connections@esc.vic.gov.au)

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Dear Merryn,

**RE: ALDE Submission, Proposed customer standards for distribution businesses.**

The Association of Land Development Engineers welcomes the opportunity to provide feedback to the Essential Services Commission (ESC) on the time frames for electricity connections at new properties. We have responded to each submission separately.

*Powercor, Citipower and United Energy*

ALDE wishes to acknowledge the efforts of Powercor and their willingness to work collectively with ALDE over recent years. ALDE supports the timeframes proposed for Masterplan review 10 days, and design review stepping from 20 days 2020 through to 16 days in 2022. ALDE would further like to explore ways to remove the final audit from a critical path activity rather than provide target timeframes for the construction audit. ALDE would also prefer to see the consent to compliance timeframes coupled with the countersign PC as a more meaningful measure of performance.

ALDE fully supports the statement below and intent in reducing the time frame from when the council issues PC on a project to the time frame when CitiPower Powercor consents to SoC. ALDE would welcome an ambitious target of 3 days.

**Time reduction in the final stage**

A reduction in the turnaround time on Greenfield projects between when the development either receives practical completion from the local Council or the local Council deems the work completed following a Council inspection and when CitiPower and Powercor consents to the issue of the Statement of Compliance.

*Jemena*

ALDE welcomes the opportunity to discuss further the industry concerns with Jemena as their submission is light on detail and implies that there is limited development within the Jemena region. The Sunbury PSP and Diggers Rest corridor alone has at least 12 developments active or soon to be active. The performance reporting measures do not provide any timeframes and ALDE welcomes a consistent approach on agreed timeframes amongst all DBs.



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*Ausnet Services*

ALDE acknowledges that Ausnet has engaged with industry to identify issues and report on findings. As mentioned above with Jemena ALDE prefers that targets and timeframes be consistent with the DBs so that industry has certainty in approval and release timeframes which ultimately provide for the best outcome for the end user and future customer.

Yours faithfully,  
**Association of Land Development Engineers**

Anthony Grodzki

