# Southern Rural Water



2018 water price review | customer fact sheet

Victoria's water businesses send us submissions on proposed prices and key outcomes for their customers. We assess the submissions and make price determinations on the maximum price they can charge for their services. New prices need to be in place by 1 July 2018.

### **Snapshot**

Bills	Tariffs	Consultation
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Depending on the district, irrigation customers could see annual price movements ranging from 0% to an increase number of tariffs overall. It of 1.7% before inflation. Unregulated licence holders could see an annual price reduction of 2.3% (not including over the next five years. inflation).

Southern Rural Water has proposed minor changes to some tariffs and reduced the plans to review and reform tariffs in the future and will consult with customers on this

Southern Rural Water proposed a price increase of 1.7% before inflation in the Bacchus Marsh District and will continue to consult with the district committee on prices and the preferred price path required to support future investment.

Do you want to know the difference between bills and prices? For this and more information about our price review process and Southern Rural Water's price submission, go to http://www.esc.vic.gov.au/waterpricereview

# Send us your feedback on Southern Rural Water's proposal

Submitting your feedback to Southern Rural Water's price submission by 10 November 2017 will help us prepare for the release of our draft decision.

Any feedback submitted after this date will still be considered as part of our consultation process. Send your feedback to water@esc.vic.gov.au or call (03) 9032 1300.





### What are the changes to prices and tariffs?

Southern Rural Water has proposed to alter their tariff structures through a combination of:

- removing renewal fees for surface and groundwater licences
- · reducing the cost of repeat transfers
- reducing or eliminating intensive management fees
- revising the tiered structure for groundwater application fees across all surface and groundwater applications
- · combining tariffs into single transactions
- · rationalisation of similar tariffs
- · renaming tariffs
- · removing redundant tariffs and notes.

The impact of these changes on bills will vary across customer groups and consumption levels. Southern Rural Water has indicated the average annual price changes between 2017-18 and 2022-23 (excluding CPI) by service type and area:

# What are the outcomes for customers?

#### Proposed price changes

Irrigation	
Macalister Irrigation District	0.00%
Werribee Irrigation District	0.00%
Bacchus Marsh Irrigation District	1.70%
Werribee Recycled Water	0.00%
Unregulated surface water	-2.30%
Unregulated groundwater	-2.30%
Applications	0.00%
Storage management	
Western Water	3.88%
Gippsland Water	0.50%
Power companies (incl DTF)	1.41%
VEWH (Blue Rock)	3.03%
DELWP (Merrimu unallocated)	1.87%

As part of their price submission, water businesses must propose a set of outcomes that customers will receive during 2018 to 2023. Southern Rural Water proposed five outcomes with new measures and targets that it will use to monitor its performance against these outcomes.

It will report on its performance annually to customers, and in more detail with Customer Consultative Committees.





### What are the major works that will go on around you?

(\$ million before inflation)

Project	Detail	Total	
Macalister Irrigation District 2030 1B	This project covers the Southern-Tinamba supply zone, which includes some of the poorest channels and highest water losses in the district. This project aligns with the outcome to enable good practice irrigation as it will replace or upgrade approximately 80 kilometres of channels in the region.	38.0	
Werribee Irrigation District modernisation	Similarly to the project above, this project will enable Southern Rural Water to provide good practice irrigation. This project proposes to replaces the leaking channels of the Werribee Irrigation District with pipelines. Southern Rural Water projects the project will save 5,000 megalitres of water.	12.0	
Macalister Irrigation District 2030 2	Southern Rural Water proposes to contribute \$10.6 million towards the final stage of modernisation under the Macalister Irrigation  District 2030 strategy. This is a program of works to modernise the remaining areas of the district, including further outlet upgrades and rationalisation and other associated works.	10.6	
Bacchus Marsh Irrigation District modernisation	Proposed works include; new tank at Maddingley basin and upgrade of 2/2 pipeline; new pipeline to supply the district north of the Western Freeway; new gravity pipeline from Bacchus Marsh Diversion weir; and removing the channel through the town.	4.5	

### How much revenue is required from 2018 to 2023?

We require each business to tell us what revenue it will need for the next five years. This helps us understand Southern Rural Water's prices in its submission.

Southern Rural Water forecasts that it requires **\$157 million in in revenue** to provide their services to customers over the next five years, which is **no material change** to the \$157 million required during the five years between 2013 and 2018.

# **Got a question?**

<u>View our contact details</u> and follow us on <u>LinkedIn</u> and <u>Twitter</u>.

