
Essential stories: Dean, water team member

13 November 2018

Corporate

'Recently, I was fortunate enough to take some extended leave. I really enjoyed the extra time I got to spend with my kids, doing things like playing music with them and helping with homework. I also used my handyman skills to finish off a few things around the house! It's great that the commission values work-life balance for staff and sees how it benefits everyone.'

'At the commission, we are always working towards outcomes that are in the interests of customers. It's a place where ideas and collaboration are highly valued and everyone gets an opportunity to have their say.'

'In June we finished our 2018 water price review, the first under our [new pricing framework](#). I managed the rollout of the framework and the [price review](#).

'The whole water team can be proud of the changes we've made to our pricing approach. Generally speaking, prices are lower and services are improving, which means customers are getting better value for money. So I think we've made a real difference for the community.'

Dean Wickenton, Senior Regulatory Manager, Water, at the Essential Services Commission

Photo: Paul Jeffers



The Essential Services Commission is made up of a diverse range of people who bring something unique to our workplace. In 2018, our 'essential stories' series showcases some of our team members and why the work they do here is important to them. [Follow us on LinkedIn](#) for regular 'essential stories' updates.

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You can also find us on [X \(formerly Twitter\)](#), [Facebook](#) and [LinkedIn](#).

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Useful resources

[Water pricing framework \(PREMO\) review 2016](#)

We reviewed our water pricing approach and developed the PREMO framework, which puts customers at the centre of a water business's decision making.

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[Careers at the commission](#)

Read more about our flexible work options, our health and wellbeing initiatives, and our internship opportunities.

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