
Essential stories: Sarah, water team member

26 September 2018

Water

‘Hockey influences a large part of my life. I’ve spent numerous hours on the pitch, and it’s helped me make many memories with friends. It’s the reason that I can generally picture where people live whenever someone mentions their suburb; I work out the location based on the closest hockey pitch I’ve been to.

‘There’s great banter at the commission, which makes it an enjoyable place to work. I also appreciate the dedication of my colleagues to their work and how each person continually seeks new knowledge and skills.

‘I joined the commission in the middle of its [review of the Victorian water pricing approach](#). It was a unique opportunity to work with renowned experts in economic regulation, and challenge ourselves to consider what best practice should look like for Victoria. We have changed the way the water sector thinks about their roles and brought customers closer to the decisions that affect them. It’s empowering to know that our decisions drive longer term industry reform.’

Sarah Dennis, water team member at the Essential Services Commission

Photo: Paul Jeffers



The Essential Services Commission is made up of a diverse range of people who bring something unique to our workplace. In 2018, our 'essential stories' series showcases some of our team members and why the work they do here is important to them. [Follow us on LinkedIn](#) for regular 'essential stories' updates.

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[Water pricing framework \(PREMO\) review 2016](#)

We reviewed our water pricing approach and developed the PREMO framework, which puts customers at the centre of a water business's decision making.

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