

# Essential stories: Lucy, water team member

**01 August 2018**

## *Water*

'My lanyard was designed by the Warlukurlangu Artists Aboriginal Corporation, from the Yuendumu community in the Northern Territory. I came across these designs at a conference where a young Yugambeh woman opened the event by inviting us to see the country as she sees it. This lanyard reminds me of how important it is to step outside my usual world view, and to look at situations from other perspectives.

'I've been involved in [improving how water corporations support customers](#) who are grappling with the financial abuse associated with domestic violence. I've also been involved in a new framework for water pricing that promotes stronger alignment between water corporations and customer priorities and values.

'I like working here because I can apply my learning and skills to both the design and implementation of policy. I can unite the conceptual and pragmatic sides of my nature, and know that my efforts contribute to improvements in the way we live our lives.'

Lucy Weston, Project Manager (Customer Engagement) at the Essential Services Commission

Photo: Paul Jeffers



The Essential Services Commission is made up of a diverse range of people who bring something unique to our workplace. In 2018, our 'essential stories' series showcases some of our team members and why the work they do here is important to them. [Follow us on LinkedIn](#) for regular 'essential stories' updates.

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