

Water bills to fall in Melbourne, lower than inflation increases for most regional customers

25 June 2020

Water

Most Melbourne households will enjoy a drop in water bills for the year ahead, while bills in regional Victoria will mostly rise by less than inflation.

The Essential Services Commission has confirmed the prices to apply from 1 July for the state's 16 water businesses providing urban water and sewerage services.

Commission pricing director Marcus Crudden says depending on water usage, city dwellers will pay a little less, while regional household bills will vary depending on the water business.

"Your average water bill goes up or down every year based on a number of factors including how much water you use, changes in inflation and how much your water business spends on maintaining infrastructure and services," he said.

In Melbourne, annual household bills for South East Water customers will fall by \$9 on average, with reductions of \$7 for City West Water and \$3 for Yarra Valley Water customers.

The biggest regional winners include Goulburn Valley Water with annual savings of around \$11, with bills for Central Highlands Water and Wannon Water falling by around \$6.

As part of strategies to address affordability, East Gippsland Water will charge below their maximum approved prices for water services, keeping these prices steady until 31 December.

Mr Crudden says it is pleasing bills are falling or generally steady across the state, given current challenges facing the community.

“Generally, lower borrowing costs have limited price changes and in metropolitan Melbourne, helped to offset the impact of the recent desalination water order,” he said.

“If a customer is experiencing difficulty in paying their bill, they should speak to their water supplier about the range of [payment support options available](#).”

Bill estimates are based on average consumption rates of 150 kilolitres per year for metropolitan customers. Regional estimates are based on average consumption levels for each water business.

Indicative household bills – water and sewerage

Metro water - residential (owner occupier)

Water business	2019-20 annual bill	2020-21 annual bill	Change
City West Water	\$983	\$976	-\$7
South East Water	\$988	\$979	-\$9
Yarra Valley Water	\$1,064	\$1,061	-\$3

Water business	2019-20 annual bill	2020-21 annual bill	Change
Average bill change metro	\$1,011	\$1,005	-\$6

Based on average consumption of 150kL p.a

Regional water – residential (owner occupier)

Water business	Average consumption (kL p.a.)	2019-20 annual bill	2020-21 annual bill	Change
Barwon Water (Geelong)	160	\$1,032	\$1,039	\$7
Central Highlands Water (Ballarat)	150	\$1,229	\$1,223	-\$6
Coliban Water (Bendigo)	188	\$1,333	\$1,332	-\$1
East Gippsland Water (Bairnsdale)	146	\$1,191	\$1,196	\$5
Goulburn Valley Water (Shepparton)	260	\$906	\$895	-\$11
Gippsland Water (Traralgon)	166	\$1,333	\$1,335	\$2
GWM Water (Horsham)	240	\$1,379	\$1,377	-\$2

Water business	Average consumption (kL p.a.)	2019-20 annual bill	2020-21 annual bill	Change
Lower Murray Water (Mildura)	477	\$975	\$981	\$6
North East Water (Wodonga)	190	\$883	\$894	\$11
South Gippsland Water (Foster)	121	\$1,003	\$1,060	\$57
Wannon Water (Warrnambool)	146	\$1,106	\$1,100	-\$6
Western Water (Sunbury)	180	\$1,018	\$1,040	\$22
Westernport Water (Phillip Island)	80	\$1,157	\$1,165	\$8
Average bill change urban		\$1,119	\$1,126	\$7

Based on average consumption rates for each water business.

For general enquiries

Phone: [\(+61 3\) 9032 1300](tel:+61390321300) or [1300 664 969](tel:1300664969)

Email: reception@esc.vic.gov.au

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For VEU enquiries

Phone: [\(+61 3\) 9032 1310](#) or submit a [contact form](#).

For media enquiries

If you have a media enquiry, please contact:

Michelle Bryne

michelle.bryne@esc.vic.gov.au

0437 677 385

(03) 9032 1324

Clayton Bennett

clayton.bennett@esc.vic.gov.au

0447 933 140

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