

Regulator to address electricity connection wait times

24 May 2020

Electricity and gas

The state's energy regulator is planning a review aimed at ensuring the power is turned on in new developments so Victorians can move into their homes without undue delays.

While the electricity connections process has improved since a [2018 review](#) by the Essential Service Commission, the regulator will now consider if more is needed to improve connection wait times.

Energy director Sarah McDowell says the review will aim to build on recent progress made under a voluntary service commitment agreement.

"In October 2018, Victoria's electricity distributors agreed to address delays in connecting new developments from the planning stage through to turning on the power.

"Since then, the networks have implemented a number of changes including upgrading IT systems, establishing new standards and reporting on their performance," she said.

Ms McDowell says while there have been improvements, connection times still differ across the state.

"There has been progress but with connection times ranging from a few weeks to several months, we believe there may be room for improvement.

"We also want to ensure any progress made is sustained over time," she said.

The commission will publish an issues paper next month, inviting interested stakeholders to have their say on the issue.

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