

Make your **electricity** & **gas**

Choice

the best choice

Ten steps to making the best choice

1. Decide what is important to you: price, green energy, service or special offers.
2. Determine how much you paid for electricity and gas over the past 12 months.
3. Visit **www.esc.vic.gov.au/yourchoice** or call **1300 134 575** for a list of all retailers or information to help you ask the right questions.
4. Contact one or more electricity or gas retailers and ask them to give you details of the plan they think is best for you.
5. Ask each retailer about price, length of contract, payment options and other fees.
6. Check what additional benefits or services are offered including payment assistance.
7. Ask for an Offer Summary to help you compare plans before you enter a contract.
8. Compare how much you would pay on each plan over a 12 month period. The price comparator on the ESC website may help you.
9. Check whether you would have to pay any fees to end your current plan.
10. Choose your plan. Remember there is a cooling-off period if you change your mind.

These are the same steps we recommend if electricity or gas retailers contact you by phone or visit your home.

**www.esc.vic.gov.au/yourchoice
or call 1300 134 575**





إذا احتجتم إلى مساعدة إضافية فبإمكانكم
الاتصال بمفوضية الخدمات الأساسية على الرقم
1300 134 575 أو زوروا موقع الإنترنت
www.esc.vic.gov.au/yourchoice

Αν χρειάζεστε περισσότερη βοήθεια,
μπορείτε να επικοινωνήσετε με την
Επιτροπή Υπηρεσιών Κοινής Ωφέλειας
στο **1300 134 575** ή επισκεφθείτε την
ιστοσελίδα
www.esc.vic.gov.au/yourchoice

Daha fazla yardıma ihtiyacınız varsa,
Temel Hizmetler Komisyonunu (Essential
Services Commission) **1300 134 575**'ten
arayabilir ya da web sitesini ziyaret
edebilirsiniz:
www.esc.vic.gov.au/yourchoice

如果您需要更多幫助，請與基本服務委
員會聯絡
電話：1300 134 575
網址：www.esc.vic.gov.au/yourchoice

Se hai bisogno di maggior assistenza,
puoi contattare la Commissione sui
Servizi Essenziali (Essential Services
Commission) telefonando al
1300 134 575 o visitare il sito internet
www.esc.vic.gov.au/yourchoice

Nếu cần được giúp đỡ thêm, quý vị
có thể liên lạc với Ủy hội Đặc trách
các Dịch vụ Cần thiết (Essential
Services Commission) qua số
1300 134 575 hoặc truy cập
www.esc.vic.gov.au/yourchoice

